

“Hong Kong Airlines x hello Exclusive Limited Time Giveaway” Terms and Conditions

1. This promotional / redemption event (the “**Event**”) is organized and operated under and part of the “hello Hang Lung Malls Rewards Program (hello 恒隆商場獎賞計劃)” (the “**hello Program**”), an integrated membership program managed and operated by Hang Lung Real Estate Agency Limited (“**HLREAL**”) (by itself and for and on behalf of Hang Lung Properties Limited) and which covers Fashion Walk which is situated at Great George Street, Paterson Street, Cleveland Street and Kingston Street, Causeway Bay, Hong Kong, Peak Galleria which is situated at 118 Peak Road, Victoria Peak, Hong Kong, Kornhill Plaza which is situated at 1-2 Kornhill Road, Quarry Bay, Hong Kong, Grand Plaza which is situated at 625 & 639 Nathan Road, Mongkok, Hong Kong, Hollywood Plaza which is situated at 610 Nathan Road, Mongkok, Hong Kong, Gala Place which is situated at 56 Dundas Street, Mongkok, Hong Kong, Amoy Plaza which is situated at 77 Ngau Tau Kok Road, Kowloon Bay, Hong Kong, Printing House which is situated at 6 Duddell Street, Central, Hong Kong, Baskerville House which is situated at 13 Duddell Street / 22 Ice House Street, Central, Hong Kong, Standard Chartered Bank Building which is situated at 4-4A Des Voeux Road Central, Central, Hong Kong and 1 Duddell Street which is situated at 1 Duddell Street, Central, Hong Kong (collectively, the “**Hang Lung Mall(s)**”).
2. The Event is held between 14 September 2023 to 30 September 2023 (both days inclusive) (the “**Promotion Period**”).
3. The terms and conditions (the “**hello Program T&C**”) of the hello Program which can be accessed via the “Hang Lung Malls App (恒隆商場手機應用程式)” (the “**Hang Lung Malls App**”), the “香港 hello 恒隆商場獎賞計畫 WeChat Mini Program” (the “**hello WeChat Mini Program**”) or at www.hanglungmalls.com/en/tnc apply to the Event, save that in the event of any discrepancy or inconsistency between (i) the hello Program T&C; and (ii) these Terms and Conditions, (ii) shall prevail. Unless otherwise defined, capitalized terms defined in the hello Program T&C shall have the same meanings when used in these Terms and Conditions.
4. **The Event**

Event Mechanism
<p>Upon conducting and successfully registering in accordance with the hello Program T&C one (1) Eligible Transaction at a Participating Merchanting located at a Hang Lung Mall, a Member can receive one (1) set of designated reward (the “Reward(s)”), provided that such Eligible Transaction is conducted during the Promotion Period, in the following manner:</p> <p>The Reward will be distributed based on the date and time a Member successfully registers the relevant Eligible Transaction, on a first-come, first-served basis while stocks last.</p> <p>For illustration purposes, for Members who each conduct and successfully register in accordance with the hello Program T&C one (1) Eligible Transaction with a transaction amount ranging from HK\$40,000 to HK\$69,999, the first four (4) eligible Members will each receive one (1) set of Hong Kong Airlines - Bangkok Round-Trip Air Ticket (Economy Class); the 5th and 6th eligible Members will each receive one (1) set of Hong Kong Airlines - Taipei Round-Trip Air Ticket (Economy Class); and Members ranking 7th and onwards will not be eligible to receive any Reward.</p>

The price winners will be selected after the Event ends. Each Member who wins a Reward will receive a Reward e-Redemption Coupon (the “e-Redemption Coupon(s)”) via the “My Wallet” section in the Hang Lung Malls App or hello WeChat Mini Program on or before 13 October 2023. All such Members will also receive email, SMS and push notification.

Transaction amount of Eligible Transaction	Reward	Quota
HK\$3,000 - HK\$19,999	3HK 30-Day Pass - Global 3GB (1 pc)	169
HK\$20,000 - HK\$39,999	FOREO LUNA™ 4 Balanced Skin (1 pc)	20
HK\$40,000 - HK\$69,999	Hong Kong Airlines - Bangkok Round-Trip Air Ticket (Economy Class) (1 set)	4
	Hong Kong Airlines – Taipei Round-Trip Air Ticket (Economy Class) (1 set)	2
HK\$70,000 - HK\$99,999	Hong Kong Airlines – Fukuoka Round-Trip Air Ticket (Economy Class) (1 set)	2
	Hong Kong Airlines – Nagoya Round-Trip Air Ticket (Economy Class) (1 set)	2
	Hong Kong Airlines – Okinawa Round-Trip Air Ticket (Economy Class) (1 set)	2
	Hong Kong Airlines – Seoul Round-Trip Air Ticket (Economy Class) (1 set)	2
HK\$100,000- HK\$199,999	Hong Kong Airlines – Tokyo Round-Trip Air Ticket (Economy Class) (1 set)	2
	Hong Kong Airlines – Osaka Round-Trip Air Ticket (Economy Class) (1 set)	2
HK\$200,000 or above	Hong Kong Airlines – Sapporo Round-Trip Air Ticket (Business Class) (1 set)	2

Note: The Hong Kong Airlines Round-trip Air Tickets (the “Air Ticket(s)”) exclude all applicable government and airport taxes/fees/charges, passenger fuel surcharge and carrier surcharges, and other charges. Members have to bear the relevant taxes/fees/charges.

Each Member can redeem a maximum of one (1) Reward only from this Event. If a Member conducts and successfully registers more than one (1) Eligible Transaction which qualifies for redeeming a Reward, only the Eligible Transaction which is successfully registered first shall be selected for such purpose.

- (i) In order to reach the transaction amount threshold, a Member can conduct only one (1) Eligible Transaction at a Participating Merchanting located at a Hang Lung Mall and upload/register one (1) sales receipt and corresponding electronic payment slip, provided that the Eligible Transaction is conducted during the Promotion Period.
- (ii) To participate in this Event, all Eligible Transactions must be conducted at or after 00:00 am on 14 September 2023 and at or before 11:59 pm on 30 September 2023 and must be registered in accordance with the hello Program T&C (i.e. a Member must within seven (7) calendar days of the relevant transaction (inclusive of the day of the relevant transaction) register such Eligible Transaction)). For illustration purposes, if the Eligible Transaction is conducted on 30 September 2023, it must be registered at or before 11:59 pm on 6 October 2023.

- (iii) Under normal circumstances, all sales receipts and the corresponding electronic payment slips will be approved within fourteen (14) calendar days from the registration thereof and if a Member wins a Reward, an e-Redemption Coupon will be issued to the “My Wallet” section in the Hang Lung Malls App or hello WeChat Mini Program on or before 13 October 2023. All such Members will also receive email, SMS and push notification.
 - (iv) The e-Redemption Coupons are valid until 27 October 2023 and will not be reissued after their expiry. Members who are awarded air tickets must personally present the e-Redemption Coupon and the e-Card issued under the hello Program at Hang Lung Properties Limited’s Office which is located at Room 1511, 15/F, Hang Lung Centre, Causeway Bay (the “**Hang Lung Office**”) within the validity period of such e-Redemption Coupon to redeem the Rewards. The Hang Lung Office is open from 09:30 to 12:45 and 14:30 to 18:00 on Mondays to Fridays only (excluding public holidays; please refer to Appendix 1 for arrangements during Typhoons, Extreme Conditions and Rainstorms). Members who are awarded the 3HK 30-Day Pass - Global 3GB and Luna™ 4 Balanced Skin must personally present the e-Redemption Coupon and the e-Card issued under the hello Program at the concierge counter located at Fashion Walk (the “**FW Concierge Counter**”) within the validity period of such e-Redemption Coupon to redeem the Rewards. The FW Concierge Counter is open from 10:00 to 23:00 on Mondays to Sundays (including public holidays) only. For redemption details, please refer to the e-Redemption Coupon and the notifications.
 - (v) Members who are awarded air tickets will receive an Air Ticket Redemption Letter (the “**Redemption Letter(s)**”) issued by Hong Kong Airlines Limited at the Hang Lung Office. Members must follow the instructions on the Redemption Letters to redeem the corresponding air tickets from Hong Kong Airlines Limited. If the Air Ticket Redemption Letter is lost or damaged, it will not be reissued. Terms and conditions apply to the Redemption Letter. For details, please refer to the Redemption Letter.
 - (vi) If a Member fails to redeem the Reward within the validity period of the e-Redemption Coupon or fails to provide the e-Card issued under the hello Program or any other identification proof required during the redemption process, the Member’s e-Redemption Coupon will be forfeited and he will be deemed to have waived his eligibility to redeem the Reward. His e-Redemption Coupon will be reassigned to another Member with a lower ranking based on the date and time such Member successfully registers the relevant Eligible Transaction. This Member will receive separate notifications.
 - (vii) Terms and conditions apply to the e-Redemption Coupons. For details, please refer to such terms and conditions.
 - (viii) The rewards are not supplied by HLREAL. Any enquiries in relation to the quality of the rewards and any other matters in connection therewith shall be directed to the relevant supplier, Hong Kong Airlines Limited (Hong Kong Airlines Round-trip Air Tickets) or 3 Hong Kong (3HK 30-Day Pass - Global 3GB). The FOREO LUNA™ 4 Balanced Skin does not include any warranty and cannot be returned or exchanged.
 - (ix) Eligible Transactions can also be conducted by Members with the benefits of other shopping privileges, including but not limited to those under “Birthday Bonus Point”.
5. HLREAL may stamp all sales receipts, electronic payment slips and other documents which are presented in person at a Concierge Counter. All sales receipts and electronic payment slips which

have been presented at a Concierge Counter (whether stamped or not) or uploaded through the Hang Lung Malls App or the hello WeChat Mini Program for registering Registered Spending, earning hello Points and/or participating in the Event will not be accepted again for the same purpose.

6. Split payment receipts will not be accepted. Payment receipts issued by the same merchant for the same goods and services cannot be split into more than one (1) sale receipts and/or electronic payment slip. Therefore, the transaction amount on the sales receipts and the corresponding electronic payment slips must be the same.
7. If applicable to the Event, if an Eligible Transaction is paid by installments, only the transaction in respect of the first installment will entitle the Member to participate in the Event.
8. All coupons / certificates / vouchers (electronic, digital or otherwise) / rewards to be granted or offered under the Event, including the Admission Letters and the benefits deriving from such Admission Letters shall not be varied, returned, replaced, cancelled, transferred, resold, refunded or exchanged for cash or discount or other products.
9. HLREAL reserves the absolute right to suspend, vary or cancel any benefits, discounts, offers, privileges, promotions, rewards, services and the like (collectively, the “**Benefits**”) to be granted or offered under the Event at any time without any prior notice.
10. HLREAL may record the Event for marketing and promotional purposes and any other purposes it deems fit. Photos, videos, audio-records and any other types of medium taken of customers/Members (whether they participate in the Event or not and whether edited and with or without other persons or not) (collectively, the “**Materials**”) by or for and on behalf of HLREAL may be used, presented, published and disseminated in or through publications, newspapers, magazines, radio and television broadcasts, websites, mobile applications, emails, outdoor advertisements any other types of medium by HLREAL and/or third parties as authorized by HLREAL and may be transferred by HLREAL to any other third party it deems fit for the aforementioned purposes, without the payment of any remuneration, royalty payments or any fees to such customers/Members. HLREAL has the absolute right to use the Materials. All intellectual property rights and proprietary rights of the Materials shall at all times be wholly and absolutely owned by HLREAL and/or third parties as directed by HLREAL. Such customers/Members are deemed to agree, confirm, warrant and undertake that they shall wholly waive and forever abandon all rights to pursue and be estopped from pursuing any action, claim, right, demand and set-off against HLREAL arising out of, or in connection with, the use of the Materials in accordance with this Section 10, whether in contract, tort, at common law, in equity, under statute or otherwise, in whatsoever jurisdiction.
11. Unless any Benefits are expressly and specifically stated to be supplied / provided / manufactured by HLREAL, the Benefits are not supplied / provided / manufactured by HLREAL. HLREAL does not in any way warrant the quality and condition of or any other matters in connection with such Benefits and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations arising out of or relating to such Benefits (including but not limited to the loss of Benefits due to the deletion of the Hang Lung Malls App or the hello WeChat Mini Program, the termination of a Member’s Membership, the change of contact details of a Member, the use of such Benefits by mistake, network or device failures or problems, technical errors or any other reason) and the Event.

12. HLREAL expressly welcomes its employees and staff members and its associated companies' employees and staff members (collectively, the "**Staff**" and together with the Staff's immediate family members, the "**Associated Persons**") and their respective immediate family members to join as Members and participate in the hello Program and the Event. HLREAL may at its sole and absolute discretion and at any time amend this Section 12 and deny the Associated Persons the right to join as Members and participate in the hello Program and the Event.
13. HLREAL may at its sole and absolute discretion determine a customer's/Member's eligibility to receive any Benefits.
14. HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice.
15. In case of any dispute regarding the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
16. By participating in the Event, customers/Members are deemed to have read, accepted and agreed to comply with these Terms and Conditions and accepted that HLREAL is entitled to the rights set out in such Terms and Conditions. In case of any breach of these Terms and Conditions, or HLREAL reasonably believes that dishonest or fraudulent conduct and/or acts have been committed by a customer/Member (including but not limited to using or abetting others to use inappropriate methods to affect, cause technical problems or disorder to, damage, interfere, interrupt or jeopardize the operation or any aspect of the Event or the hello Program), HLREAL has the sole and absolute discretion to immediately revoke the customer/Member's entitlement to any Benefits, demand and recover from any customer/Member the Benefits redeemed or equivalent value in cash, claim against the customer/Member for any damages and/or losses arising from or in connection with the above and pursue any legal action, without any prior notice.
17. Due to unforeseen circumstances, force majeure events and/or circumstances not under the control of HLREAL, including, without limitation, acts of God, earthquakes, fires, floods, wars, civil or military disturbances, acts of terrorism, sabotage, strikes, epidemics, riots, power failures and computer failure, HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice. HLREAL accepts no liability for the aforementioned amendments, withdrawal and/or termination. Under such circumstances, in case of any dispute arising out of the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
18. In case of discrepancies or inconsistencies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

Appendix 1

The Hang Lung Office opening arrangements during typhoons, Extreme Conditions and rainstorms are as follows:

Conditions	Pre-No. 8 Special Announcement/ Signal No. 8 or above	“Extreme Conditions” Announcement	Black Rainstorm Warnings
In force	The Hang Lung Office will be closed		
Cancelled on or before 2 p.m.	The Hang Lung Office will be opened in at least two hours after the discontinuation of the signal/ Extreme Conditions/ warning		
Cancelled after 2 p.m.	The Hang Lung Office will be closed for the day		

Note: If the above severe weather conditions occur on the last day of the redemption period (i.e. October 27, 2023), the redemption period will be extended by one working day to October 30, 2023.

“香港航空 x hello 限時獨家賞” 推廣活動條款及細則

1. 是次推廣/兌換活動（下稱“活動”）乃根據 hello 恒隆商場獎賞計劃（下稱“hello 計劃”）發出並由恒隆地產代理有限公司（由其本身及代表恒隆物業有限公司）管理及運作的綜合會員計劃之活動。由恒隆房地產代理有限公司（本身以及代表恒隆地產有限公司）（下稱“恒隆”）經營，涵蓋範圍為「恒隆商場」指由恒隆經營且 hello 計劃涵蓋下的包括位於銅鑼灣記利佐治街 / 百德新街 / 加寧街 / 京士頓街的 Fashion Walk；位於太平山山頂道 118 號的山頂廣場；位於鰂魚涌康山道 1-2 號的康怡廣場；位於旺角彌敦道 625 及 639 號的雅蘭中心；位於旺角彌敦道 610 號的荷李活商業中心；位於旺角旺角登打士街 56 號的家樂坊；位於九龍灣牛頭角道 77 號的淘大商場；位於中環都爹利街 6 號的印刷行；位於中環都爹利街 13 號 / 雪廠街 22 號的樂成行；位於中環德輔道中 44A 號的渣打銀行大廈，以及位於中環都爹利街 1 號的都爹利街 1 號（統稱“恒隆商場”）。
2. 活動於 2023 年 9 月 14 日至 9 月 30 日舉行（包括首尾兩天）期間（下稱“活動期間”）舉行。
3. 恒隆商場手機應用程式（“Hang Lung Malls App”）中、“香港 hello 恒隆商場獎賞計畫微信小程序”（下稱“hello 微信小程序”）中或 <https://www.hanglungmalls.com/tnc> 上的恒隆商場獎賞計劃條款及細則同樣適用於本次活動，除非（i）恒隆商場獎賞計劃條款及細則之間存在任何差異或不一致，否則請予以保留；（ii）惟倘本條款及細則與恒隆商場獎賞計劃條款及細則有任何歧義，則以本條款及細則為準。除非另有定義，否則恒隆商場獎賞計劃條款及細則中定義的大寫字語在這些條款和條件中使用時具有相同的含義。
4. **活動**

獎賞詳情

活動期間，hello 會員以電子支付工具（並須符合恒隆商場獎賞計劃條款及細則）於恒隆商場參與商戶進行單筆電子交易淨額滿以下指定金額，即可換領以下指定禮品一（下稱“禮品”）（1）份。

禮品將按照會員成功登記相關合資格交易單據之日期及時間按先後次序派發，先到先得，送完即止。

舉例說明，以每位會員按照恒隆商場獎賞計劃條款及細則進行並成功登記消費金額滿 HK\$40,000 至 HK\$69,999 之單筆合資格交易為例，頭四（4）名合資格會員將可分別換領一（1）套香港航空-曼谷來回機票（經濟艙）；第五（5）及第六（6）名合資

格會員將可分別換領一（1）套香港航空-台北來回機票（經濟艙）；而第七（7）名及以後之會員將不合資格領取任何禮品。

得獎會員將於活動完結後選取。每位得獎會員將於 2023 年 10 月 13 日或之前於恒隆商場手機應用程式或 hello 微信小程序內的「我的錢包」收到禮品電子換領券（下稱“電子換領券”）。得獎會員亦將透過電郵、短訊及推送訊息收到得獎通知。

合資格交易之消費金額	禮品	名額
HK\$3,000 - HK\$19,999	3 香港 30 日數據通行證 - 環球 3GB（1 張）	169
HK\$20,000 - HK\$39,999	FOREO LUNA™ 4 淨透舒緩潔面儀（1 個）	20
HK\$40,000 - HK\$69,999	香港航空-曼谷來回機票（經濟艙）（1 套）	4
	香港航空-台北來回機票（經濟艙）（1 套）	2
HK\$70,000 - HK\$99,999	香港航空-福岡來回機票（經濟艙）（1 套）	2
	香港航空-名古屋來回機票（經濟艙）（1 套）	2
	香港航空-沖繩來回機票（經濟艙）（1 套）	2
	香港航空-首爾來回機票（經濟艙）（1 套）	2
HK\$100,000- HK\$199,999	香港航空-東京來回機票（經濟艙）（1 套）	2
	香港航空-大阪來回機票（經濟艙）（1 套）	2
HK\$200,000 或以上	香港航空-札幌來回機票（商務艙）（1 套）	2

備注：送出之香港航空來回機票（下稱“來回機票”）並不包含承運人徵收的附加費（航空公司附加費-客運燃油附加費），稅項、費用及收費（不包括政府或機場於辦理登機手續時所徵收費用）。會員須自行承擔一切相關附加費、稅項及費用。

每位會員最多可於活動中換領一（1）份禮品。如會員進行並成功登記多於一（1）筆合資格兌換禮品之交易，最先成功登記之合資格交易將會被選取參與此活動。

- (i) 會員於活動期間，必須於恒隆商場參與商戶進行一（1）次合資格交易，並上傳/登記一（1）份機印銷售收據及相應的電子簽賬存根，以達到所要求之交易金額門檻。
- (ii) 合資格之消費交易必須於 2023 年 9 月 14 日 00:00 或之後及 2023 年 9 月 30 日 23:59 或之前進行，方可參與是此推廣活動。並須按照 hello 計劃「登記要求」登記合資格交易(即會員必須在相關交易的七（7）天內（包括相關交易之日）

登記該合資格交易)。舉例說明，若合資格交易於 2023 年 9 月 30 日進行，則交易記錄必須於 2023 年 10 月 6 日 23:59 或之前登記。

- (iii) 在一般情況下，所有機印銷售收據及相應的電子簽賬存根將於登記後 14 天內批核。如會員獲得禮品，電子換領券將會於 2023 年 10 月 13 日或之前發放到得獎會員之恒隆商場手機應用程式或 hello 微信小程序「我的錢包」內。所有合資格會員亦將會透過電郵、短訊及推送訊息收到得獎通知。
- (iv) 電子換領券有效期至 2023 年 10 月 27 日，逾期無效，恕不補發。獲得來回機票之會員須於電子換領券有效期內，親身前往位於銅鑼灣恒隆中心 15 樓 1511 室之恒隆地產有限公司辦公室（下稱“恒隆辦公室”），並出示電子換領券及 hello 計劃向會員發出的電子卡以換領禮品。恒隆辦公室服務時間為星期一至五（不包括公眾假期；颱風、極端情況及黑色暴雨安排詳見附錄 1）早上 9 時 30 分至下午 12 時 45 分及下午 2 時半至晚上 6 時；獲得 3 香港 30 日數據通行證 - 環球 3GB 及 FOREO LUNA™ 4 淨透舒緩潔面儀之會員須於電子換領券有效期內，親身前往 Fashion Walk 賓客服務台（下稱“FW 賓客服務台”），並出示電子換領券及 hello 計劃向會員發出的電子卡以換領禮品。FW 賓客服務台服務時間為星期一至日（包括公眾假期）早上 10 時至晚上 11 時。換領詳情請參閱電子換領券及得獎通知。
- (v) 獲得來回機票之會員將會於恒隆辦公室收到一封由香港航空有限公司發出之機票換領信（下稱“換領信”），會員須按照換領信上的指示，於香港航空有限公司換領相關來回機票。換領信如有遺失或損毀，將不獲補發。換領信受條款及細則約束，詳情請參閱換領信。
- (vi) 如會員未能於電子換領券有效期內換領禮品，或於換領禮品時無法提供 hello 計劃向會員發出的電子卡或恒隆要求的任何其他證明文件，其電子換領券將會失效，並被視為放棄其換領禮品的資格。其電子換領券將會按照成功登記相關合資格交易之日期及時間按順序重新派發予排名較後之另一位會員，而該會員將收到另行通知。
- (vii) 電子換領券受有關條款及細則約束。詳情請參閱電子換領券使用條款及細則。
- (viii) 恒隆並非禮品之供應商，所有有關禮品的品質或服務，恒隆概不負責。會員對禮品的查詢，請聯絡香港航空有限公司（香港航空來回機票）或 3 香港（3 香港 30 日數據通行證-環球 3GB）。FOREO LUNA™ 4 淨透舒緩潔面儀並不包含貨品保養及不設退換。
- (ix) 已獲成功批核之消費單據可同時參與其他推廣活動包括但不限於「生日積分獎賞」等等。

5. 每套機印銷售收據、相應的電子簽賬存根及其他相應的文件只可用作登記換領一次及由賓

客服務台蓋上印章以作識別。已於賓客服務台進行換領之單據（不論已蓋章與否）或已於 hello 恒隆商場獎賞計劃上傳之單據並登記 hello 積分之單據均不能重覆使用

6. 分拆的付款收據將不被接受。同一商戶為同一商品和服務簽發的付款收據不能分割成一張以上的銷售收據和 / 或電子付款單。因此，銷售收據上的交易金額和相應的電子付款單必須相同。
7. 任何消費如由商戶提供分期付款，而消費總額達指定金額，該消費只可於消費當日領取及享受優惠。在支付每期分期付款時將不能用作換領、領取或享受優惠。
8. 活動中換領的電子券或實體禮券 / 兌換券 / 優惠券及福利 / 獎賞，包括入場信及與其相關之福利，均不可更改、退回、退換、退還、取消、轉讓、轉售或兌換現金、折扣或其他物品。
9. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
10. 恒隆可因應活動推廣用途及其認為合適的其他目的記錄活動。由恒隆或由恒隆授權第三方代表恒隆在出版刊物、報章、雜誌、電台、電視、網站、手機應用程式、電郵、戶外廣告或於任何媒體平台使用、發佈、出版、散播，恒隆亦可將是次活動之相片、影片、影像及記錄分享給其認為適合上述目的第三方使用，而無需向顧客 / 會員支付任何報酬、肖像使用費或任何其他費用。恒隆擁有是次活動之相片、影片、影像及記錄的絕對使用權。是次活動之相片、影片、影像及記錄的所有知識產權和其他相關權利由恒隆和 / 或恒隆授權的第三方完全和絕對擁有。顧客 / 會員參與此活動會被視為同意、確認、保證並承諾他們將完全放棄並永久放棄追究和被阻止追究因恒隆引起的任何訴訟、索賠、權利、要求和抵消的所有權利，或與根據本第 10 節內文提及的活動之相片、影片、影像及記錄使用有關，無論是在合同、侵權、普通法、衡平法、成文法或其他方面的任何司法管轄法則。
11. 恒隆並不是商戶提供或從其購買的禮品、產品或服務的供應商或生產商，恒隆對商戶提供或從其購買的禮品、產品或服務的質素及任何其他事宜概不作出任何保證，亦不會負上任何責任。在法律准許的情況下，恒隆將免除一切有關是次活動所構成之法律責任及賠償。（包括但不限於會員若因刪除恒隆商場手機應用程式或 hello 微信小程序、會員會籍終止、更改會員聯繫方式、錯誤使用優惠、任何因網絡、電話或技術失誤或問題或任何其他原因）。
12. 恒隆在此明確歡迎其員工、職員及其聯營公司員工及職員（統稱「員工」及員工的直系親屬「關聯人士」）以及其直系親屬參與本獎賞計劃和活動。恒隆有權隨時修改此條款 12 及

限制關聯人士參與本獎賞計劃和活動。

13. 恒隆可自行決定客人 / 會員是否合乎資格獲得獎賞。
14. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
15. 恒隆有權隨時修改本條款及細則條款及細則和/或撤回或終止此活動，恕不另行通知。如因活動或本條款及細則而產生任何爭議，恒隆將保留最終決定權。
16. 透過參與此活動，該會員被視為已閱讀、接受並同意遵守此條款及細則，並接受恒隆地產代理有限公司享有該條款及細則中規定的權利。若違反本條款及細則，或恒隆有理由相信客人 / 會員有任何不誠實或欺詐的行為（包括但不限於使用或教唆他人使用不正當或欺詐方法干擾本獎賞計劃和活動的運作，造成活動任何部份受到干擾、技術難題或故障，或任何危害、破壞或影響本活動的舉辦、誠信、公平或順利進行或偵察到任何不正常的數據傳送），恒隆地產代理有限公司擁有決定權可立即撤銷該會員使用本電子券的權利，有權要求從該會員取回與禮券同等價值之賠償，並保留追究權利向客戶 / 會員索取任何因上述情況而產生的損失及採取任何法律行動，恕不另行通知。
17. 任何不可預見的情況、不可抗力事件和/或不受恒隆控制的情況，包括但不限於天災、地震、火災、洪水、戰爭、內亂或軍事動亂、恐怖主義行為、破壞、罷工、流行病、騷亂、電源故障和電腦故障，有權隨時修改本條款及細則和/或撤回或終止此電子券，恕不另行通知。恒隆對任何此類更改、撤銷和/或終止不承擔任何責任。
18. 本條款及細則的英文版本與中文版本在文義上如有任何差異或不符之處，一概以英文版本為準。

附錄 1

恒隆辦公室於颱風、極端情況及黑色暴雨期間之開放安排如下：

	八號颱風信號預告/ 八號(或以上)颱風信號	極端情況	黑色暴雨警告
生效期間	恒隆辦公室將暫停服務		
下午 2 時前解除	恒隆辦公室將於信號/ 極端情況/ 警告解除後至少兩小時後回復服務		
下午 2 時或之後解除	恒隆辦公室將全日暫停服務		

備注：如於換領期最後一天（即 2023 年 10 月 27 日）發生以上惡劣天氣情況，換領期將延長一個工作天至 2023 年 10 月 30 日。