

“Tourist Exclusive Privileges” – Terms and Conditions

1. This promotional / redemption event (the “Event”) is organized and operated under and part of the “hello Hang Lung Malls Rewards Program (hello 恒隆商場獎賞計劃)” (the “hello Program”), an integrated membership program managed and operated by Hang Lung Real Estate Agency Limited (“HLREAL”) (by itself and for and on behalf of Hang Lung Properties Limited) and which covers Fashion Walk which is situated at Great George Street, Paterson Street, Cleveland Street and Kingston Street, Causeway Bay, Hong Kong , Peak Galleria which is situated at 118 Peak Road, Victoria Peak and Grand Plaza which is situated at 625 & 639 Nathan Road, Mongkok, Hong Kong. (collectively, the “**Participating Hang Lung Mall(s)**”).
2. The periods during which this Event is held are stated in Section 4 below.
3. The terms and conditions (the “**hello Program T&C**”) of the hello Program which can be accessed via the “Hang Lung Malls App (恒隆商場手機應用程式)” (the “Hang Lung Malls App”), the “香港hello 恒隆商場獎賞計劃 WeChat Mini Program” (the “hello WeChat Mini Program”) or at <https://www.hanglungmalls.com/en/tnc> apply to the Event, save that in the event of any discrepancy or inconsistency between the hello Program T&C and these Terms and Conditions, the latter shall prevail. Unless otherwise defined, capitalized terms defined in the hello Program T&C shall have the same meanings when used in these Terms and Conditions.

4. The Event

Event Mechanism					
(1) Receive a complimentary set of e-Coupons					
Promotion Period	Promotion Period (1) – March 1 – 31, 2025 (both dates inclusive) Promotion Period (2) – April 1 – 30, 2025 (both dates inclusive)				
Redemption Venue & Time:	<ul style="list-style-type: none"> - Concierge Counter, G/F, Fashion Walk (10:00am – 10:00pm) - Concierge Counter, G/F, Peak Galleria (8:00am – 10:00pm) - Concierge Counter, G/F, Grand Plaza (10:00am – 10:00pm) (Collectively, the “ Designated Concierge Counter(s) ”) <ul style="list-style-type: none"> - At selected merchant(s) within the Participating Hang Lung Malls (the “Selected Merchant(s)”) 				
Quotas:	1,000 in total for each Promotion Period (on a first-come, first-served basis while stocks last)				
Redemption Method:	A Member can receive a complimentary set of e-Coupons* (the “ e-Coupon Set ”) at the Participating Hang Lung Malls^ by personally presenting a valid inbound travel document (please refer to Section 4(i) below for details) at the Designated Concierge Counters or Selected Merchants during each Promotion Period.				
	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Participating Hang Lung Malls</th> <th>e-Coupon Set includes*</th> </tr> </thead> <tbody> <tr> <td>Fashion Walk</td> <td> <ul style="list-style-type: none"> • one (1) “HK\$100 Hang Lung Conditional e-Coupon” (a minimum spending of HK\$500 for each transaction applies), • one (1) “D-mop 15% off Shopping Privilege e-Redemption Coupon”, • one (1) “LOJEL HK\$300 Conditional e-Coupon” (a minimum spending of HK\$3,500 for each transaction applies), </td> </tr> </tbody> </table>	Participating Hang Lung Malls	e-Coupon Set includes*	Fashion Walk	<ul style="list-style-type: none"> • one (1) “HK\$100 Hang Lung Conditional e-Coupon” (a minimum spending of HK\$500 for each transaction applies), • one (1) “D-mop 15% off Shopping Privilege e-Redemption Coupon”, • one (1) “LOJEL HK\$300 Conditional e-Coupon” (a minimum spending of HK\$3,500 for each transaction applies),
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		<ul style="list-style-type: none"> • one (1) “Seas of Flavour HK\$30 Conditional e-Coupon” (a minimum spending of HK\$150 for each transaction applies for each transaction applies), • one (1) “Get a complimentary TUMI wallet e-Redemption Coupon” (upon single spending of HK\$8,000 on designated items), • one (1) “Y-3 15% off Shopping Privilege items e-Redemption Coupon”
	Peak Galleria	<ul style="list-style-type: none"> • one (1) “HK\$100 Hang Lung Conditional e-Coupon” (a minimum spending of HK\$500 for each transaction applies), • one (1) “Build-A-Bear Workshop HK\$100 Conditional e-Coupon” (a minimum spending of HK\$500 for each transaction applies), • one (1) “ECCO HK\$100 Conditional e-Coupon” (a minimum spending of HK\$2,000 for each transaction applies), • one (1) “Go Museum 2pcs of admission tickets at HK\$188 e-Redemption Coupon”
	Grand Plaza, Gala Place and Hollywood Plaza [^]	<ul style="list-style-type: none"> • one (1) “HK\$100 Hang Lung Conditional e-Coupon” (a minimum spending of HK\$500 for each transaction applies), • one (1) “Chow Sang Sang HK\$500 Conditional e-Coupon” (upon every HK\$5,500 purchase of regular-priced gem set jewellery), • one (1) “Chow Tai Fook 50% off on Craftsmanship & Design fee of Pure Gold products e-Redemption Coupon”, • one (1) “City Chain HK\$200 Conditional e-Coupon (a minimum net spending of HK\$2,700 on regular-priced watches for each transaction applies)
<p>Each member is entitled to receive a maximum of one (1) e-Coupon Set from each Participating Hang Lung Mall[^] (Including but not limited to Concierge Counter or a Selected Merchant of a Participating Hang Lung Mall) (up to a maximum of three (3) e-Coupon Sets in total) within each Promotion Period. Quotas apply and are available on a first-come, first-served basis while stocks last.</p>		
<p>[^]Grand Plaza, Gala Place and Hollywood Plaza are collectively regarded as one Participating Hang Lung Mall.</p>		

- (i) Each Member can receive a complimentary e-Coupon Set by personally presenting any of the inbound travel documents below at the Designated Concierge Counter(s) or Selected Merchant(s) during a Promotion Period, provided that such Member arrives in

Hong Kong from aboard on a day which is within seven (7) days before the date on which the inbound travel documents are presented:

- a. Non-Hong Kong passports / proof of identity documents (provided by tourists)
- b. Flight ticket / itinerary with "Hong Kong" as the destination
- c. Train ticket with "Hong Kong" as the destination
- d. Octopus Card expense record showing a MTR single journey train fare of HK\$39 or more
- e. Macau to Hong Kong ferry ticket / itinerary

HLREAL and Selected Merchants reserve the right to request from the Member any further documentary proof it deems necessary and may refuse to award the rewards under this Event to a Member at its sole and absolute discretion without any reason.

- (ii) All e-Coupons are valid for 1 day from the date of issuance and will not be reissued if expiry. The e-Coupons can be used at Participating Merchants located at Fashion Walk, Peak Galleria, Grand Plaza, Gala Place and Hollywood Plaza only.
- (iii) The list of Participating Merchants which such e-Coupons can be used at can be found at the Hang Lung Malls App and the hello WeChat Mini Program, and the terms and conditions of such e-Coupons shall be subject to change from time to time without prior notice. Please refer to the terms and conditions of the e-Coupons for details.
- (iv) The e-Coupons cannot be used or enjoyed in conjunction with any other promotional programs, offers, discounts, coupons, benefits, privileges and the like organized and operated under and part of the hello Program, save that the e-Coupons can be used in conjunction with the "Hang Lung e-Coupons" or "hello dollars". Terms and conditions on the use of such "Hang Lung e-Coupons" and "hello dollars" apply separately. For details, please refer to such terms and conditions.
- (v) Eligible Transactions can also be conducted by Members with the benefits of other shopping privileges, including but not limited to those under "Birthday Bonus Point".

5. If applicable to the Event, HLREAL may stamp all sales receipts, electronic payment slips and other documents which are presented in person. All sales receipts, electronic payment slips and other documents which have been presented in person (whether stamped or not) or uploaded through the Hang Lung Malls App or the hello WeChat Mini Program for registering Registered Spending, earning hello Points and/or participating in the Event can be used once only and will not be accepted again for the same purpose, unless otherwise stated.
6. If applicable to the Event, split payment receipts will not be accepted. Payment receipts issued by the same merchant for the same goods and services cannot be split into more than one (1) sale receipt and/or electronic payment slip. Therefore, the transaction amount on the sales receipts and the corresponding electronic payment slips must be the same.
7. If applicable to the Event, if an Eligible Transaction is paid by installments, only the transaction in respect of the first installment will entitle the Member to participate in the Event.
8. If applicable to the Event, all coupons / certificates / vouchers / rewards (electronic, digital or otherwise) to be granted or offered under the Event shall not be varied, returned, replaced, cancelled, transferred, resold, refunded or exchanged for cash or discount or other products.
9. HLREAL reserves the absolute right to suspend, vary or cancel any benefits, discounts, offers, privileges, promotions, rewards, services and the like (collectively, the "Benefits") to be granted or offered under the Event at any time without any prior notice.

10. HLREAL may record the Event for marketing and promotional purposes and any other purposes it deems fit. Photos, videos, audio-records and any other types of medium taken of customers/Members (whether they participate in the Event or not and whether edited and with or without other persons or not) (collectively, the "Materials") by or for and on behalf of HLREAL may be used, presented, published and disseminated in or through publications, newspapers, magazines, radio and television broadcasts, websites, mobile applications, emails, outdoor advertisements or any other types of medium by HLREAL and/or third parties as authorized by HLREAL and may be transferred by HLREAL to any other third party it deems fit for the aforementioned purposes, without the payment of any remuneration, royalty payments or any fees to such customers/Members. HLREAL has the absolute right to use the Materials. All intellectual property rights and proprietary rights of the Materials shall at all times be wholly and absolutely owned by HLREAL and/or third parties as directed by HLREAL. Such customers/Members are deemed to agree, confirm, warrant and undertake that they shall wholly waive and forever abandon all rights to pursue and be estopped from pursuing any action, claim, right, demand and set-off against HLREAL arising out of, or in connection with, the use of the Materials in accordance with this Section 10, whether in contract, tort, at common law, inequity, under statute or otherwise, in whatsoever jurisdiction.
11. Unless any Benefits are expressly and specifically stated to be supplied / provided / manufactured by HLREAL, the Benefits are not supplied / provided / manufactured by HLREAL. HLREAL does not in any way warrant the quality and condition of or any other matters in connection with such Benefits and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations arising out of or relating to such Benefits (including but not limited to the loss of Benefits due to the deletion of the Hang Lung Malls App or the hello WeChat Mini Program, the termination of a Member's Membership, the change of contact details of a Member, the use of such Benefits by mistake, network or device failures or problems, technical errors or any other reason) and the Event.
12. HLREAL expressly welcomes its employees and staff members and its associated companies' employees and staff members (collectively, the "Staff" and together with the Staff's immediate family members, the "Associated Persons") and their respective immediate family members to join as Members and participate in the hello Program and the Event. HLREAL may at its sole and absolute discretion and at any time amend this Section 12 and deny the Associated Persons the right to join as Members and participate in the hello Program and the Event.
13. HLREAL may at its sole and absolute discretion determine a customer's/Member's eligibility to receive any Benefits.
14. HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice.
15. In case of any dispute regarding the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
16. By participating in the Event, customers/Members are deemed to have read, accepted and agreed to comply with these Terms and Conditions and accepted that HLREAL is entitled to the rights set out in such Terms and Conditions. In case of any breach of these Terms and Conditions, or HLREAL reasonably believes that dishonest or fraudulent conduct and/or acts have been

committed by a customer/Member (including but not limited to using or abetting others to use inappropriate methods to affect, cause technical problems or disorder to, damage, interfere, interrupt or jeopardize the operation or any aspect of the Event or the Hello Program), HLREAL has the sole and absolute discretion to immediately revoke the customer/Member's entitlement to any Benefits, demand and recover from any customer/Member the Benefits redeemed or equivalent value in cash, claim against the customer/Member for any damages and/or losses arising from or in connection with the above and pursue any legal action, without any prior notice.

17. Due to unforeseen circumstances, force majeure events and/or circumstances not under the control of HLREAL, including, without limitation, acts of God, earthquakes, fires, floods, wars, civil or military disturbances, acts of terrorism, sabotage, strikes, epidemics, riots, power failures and computer failure, HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice. HLREAL accepts no liability for the aforementioned amendments, withdrawal and/or termination. Under such circumstances, in case of any dispute arising out of the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
18. In case of discrepancies or inconsistencies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

「旅客尊享禮遇」活動條款及細則

1. 是次推廣 / 兌換活動 (下稱「活動」) 乃根據 hello 恒隆商場獎賞計劃 (下稱「hello 計劃」) 發出並由恒隆地產代理有限公司 (由其本身及代表恒隆物業有限公司) 管理及運作的綜合會員計劃之活動。由恒隆房地產代理有限公司 (本身以及代表恒隆地產有限公司) (下稱「恒隆」) 經營，其涵蓋範圍包括「恒隆商場」指由恒隆經營且 hello 計劃涵蓋的若干商場，包括位於銅鑼灣記利佐治街，百德新街，加寧街，京士頓街的 Fashion Walk，位於太平山頂山頂道118號的山頂廣場及位於旺角彌敦道 625 及 639 號的雅蘭中心 (統稱「參與恒隆商場」) 。
2. 此推廣活動期於以下第4節列明。
3. 恒隆商場手機應用程式 (「Hang Lung Malls App」) 中、“香港hello恒隆商場獎賞計劃 微信 小程序” (「hello 微信 小程序」) 中或 <https://www.hanglungmalls.com/tnc> 上的恒隆商場獎賞計劃條款及細則同樣適用於本次活動，除非恒隆商場獎賞計劃條款及細則之間存在任何差異或不一致，否則請予以保留；惟倘本條款及細則與恒隆商場獎賞計劃條款及細則有任何歧義，則以本條款及細則為準。除非另有定義，否則當恒隆商場獎賞計劃條款及細則中定義的術語被使用在此條款及細則時具有相同含義。

4. 活動詳情

換領獎賞	
(1) 免費領取電子優惠券組合	
推廣期：	推廣期(1)：2025年3月1日至3月31日 (包括首尾兩天) 推廣期(2)：2025年4月1日至4月30日 (包括首尾兩天)
換領地點及時間：	- Fashion Walk 地下賓客服務台 (上午10時至晚上10時) - 山頂廣場地下賓客服務台 (上午8時至晚上10時) - 雅蘭中心地下賓客服務台 (上午10時至晚上10時) (統稱「指定賓客服務台」) - 參與恒隆商場內之指定商戶 (下稱「指定商戶」)
總名額：	每個推廣期1,000個 (先到先得，換完即止)

獎賞：

每個推廣期內，hello會員親臨各參與恒隆商場指定賓客服務台或指定商戶，並出示有效抵港旅遊憑證（詳情請參閱4(i)部分），即可免費換領一套**電子優惠券組合***（下稱「**電子券組合**」）

參與恒隆商場

*電子券組合包括

Fashion Walk

- 一張HK\$100恒隆電子優惠券（須單一消費滿HK\$500方可使用）、
- 一張D-mop 85折購物優惠電子換領券、
- 一張LOJEL HK\$300 電子優惠券（須單一消費滿HK\$3,500 方可使用）、
- 一張四洲食品體驗館HK\$30電子優惠券（須單一消費滿HK\$150方可使用）、
- 一張免費獲贈TUMI銀包電子換領券（須購買指定產品滿HK\$8,000 方可使用）、
- 一張Y-3 85折購物優惠電子換領券

山頂廣場

- 一張HK\$100恒隆電子優惠券（須單一消費滿HK\$500方可使用）、
- 一張Build-A-Bear Workshop HK\$100 電子優惠券（須單一消費滿HK\$500方可使用）、
- 一張ECCO HK\$100電子優惠券（須單一消費滿HK\$2,000方可使用）、
- 一張GO Museum HK\$188 兩張門票購買優惠電子換領券

雅蘭中心、家樂坊及荷李活商業中心

- 一張HK\$100恒隆電子優惠券（須單一消費滿HK\$500方可使用）、
- 一張周生生HK\$500電子優惠券（須購買任何正價鑲嵌珠寶每滿\$5,500方可使用）、
- 一張周大福5折足金類產品手工費優惠

		電子換領券、 <ul style="list-style-type: none"> • 一張City Chain HK\$200電子優惠券 (須購買正價手錶折後滿HK\$2,700方可使用) 	
<p>每位 hello 會員於每個推廣期內最多可於每個參與恒隆商場^(包括但不限於該商場之賓客服務台及其指定商戶)換領各一套電子券組合(合共高達三套)。活動獎賞名額有限，先到先得，換完即止。</p>			
<p>^雅蘭中心、家樂坊及荷李活商業中心當作一個參與恒隆商場計算。</p>			

- (i) 每位hello會員需於活動期間親身前往指定賓客服務台或指定商戶出示以下任何一項抵港旅遊憑證方可免費換領電子券組合一套，而會員必須於領取電子券組合當天起計最多七天前抵達香港：
- 持有有效非香港護照/其他身份證明文件(由旅客提供)
 - 目的地為“香港”的電子機票或登機證
 - 目的地為“香港”的高鐵或火車車票
 - 於八達通消費記錄中單筆港鐵車費相等或大於HK\$39
 - 澳門至香港的船票或電子證明
- 如有需要，恒隆及指定商戶保留向會員要求提供進一步的證明文件的權利並有權拒絕提供獎賞而無需提供任何理由。
- (ii) 所有電子券有效期為發出日起計1日(包括首尾兩天)，逾期無效，恕不補發。電子券只適用於Fashion Walk / 山頂廣場 / 雅蘭中心 / 荷李活商業中心 / 家樂坊指定參與商戶。
- (iii) 電子券內容、參與活動的指定參與商戶名單及該電子券的使用條款及細則會不定時進行更新而不會另行通知，請以最終領取到的電子券內容為準，詳情請參閱恒隆商場手機應用程式及hello微信小程序。
- (iv) 電子券不能與hello計劃下的任何其他促銷計劃、優惠、折扣、優惠券、福利、特權等一起使用，但可與「恒隆電子現金禮券」及「hello dollar」同時使用。「恒隆電子現金禮券」及「hello dollar」的使用須受相關條款及細則約束。詳情請參閱相關條款及細則。

(v) 消費單據可同時參與商場其他活動包括但不限於「生日積分獎賞」等等。

5. 每套機印銷售收據、相應的電子簽賬存根及其他相應的文件只可用作登記換領一次及由賓客服務台蓋上印章以作識別。已於賓客服務台進行換領之單據（不論已蓋章與否）或已於 hello 恒隆商場獎賞計劃上傳之單據並登記 hello 積分之單據均不能重覆使用。
6. 分拆的付款收據將不被接受。同一商戶為同一商品和服務簽發的付款收據不能分割成一張以上的銷售收據和 / 或電子付款單。因此，銷售收據上的交易金額和相應的電子付款單必須相同。
7. 任何消費如由商戶提供分期付款，而消費總額達指定金額，該消費只可於消費當日領取及享受優惠。在支付每期分期付款時將不能用作換領、領取或享受優惠。
8. 活動中換領的電子券或實體禮券 / 兌換券 / 優惠券 / 獎賞均不可更改、退回、退換、退還、取消、轉讓、轉售或兌換現金、折扣或其他物品。
9. 恒隆保留權利隨時暫停、更改或撤銷任何推廣 / 兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
10. 恒隆可因應活動推廣用途及其認為合適的其他目的記錄活動。由恒隆或由恒隆授權第三方代表恒隆在出版刊物、報章、雜誌、電台、電視、網站、手機應用程式、電郵、戶外廣告或於任何媒體平台使用、發佈、出版、散播，恒隆亦可將是次活動之相片、影片、影像及記錄分享給其認為適合上述目的第三方使用，而無需向顧客 / 會員支付任何報酬、肖像使用費或任何其他費用。恒隆擁有是次活動之相片、影片、影像及記錄的絕對使用權。是次活動之相片、影片、影像及記錄的所有知識產權和其他相關權利由恒隆和 / 或恒隆授權的第三方完全和絕對擁有。顧客 / 會員參與此活動會被視為同意、確認、保證並承諾他們將完全放棄並永久放棄追究和被阻止追究因恒隆引起的任何訴訟、索賠、權利、要求和抵消的所有權利，或與根據本第 15 節內文提及的活動之相片、影片、影像及記錄使用有關，無論是在合同、侵權、普通法、衡平法、成文法或其他方面的任何司法管轄法則。

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