

"Tourists Privilege" – Terms and Conditions

1. This promotional / redemption event (the **"Event"**) is organized and operated under and part of the "hello Hang Lung Malls Rewards Program (hello 恒隆商場獎賞計劃)" (the "hello Program"), an integrated membership program managed and operated by Hang Lung Real Estate Agency Limited (**"HLREAL"**) (by itself and for and on behalf of Hang Lung Properties Limited) and which covers (i) Fashion Walk which is situated at Great George Street, Paterson Street, Cleveland Street and Kingston Street, Causeway Bay, Hong Kong (**"Fashion Walk"**), (ii) Peak Galleria which is situated at 118 Peak Road, The Peak (**"Peak Galleria"**), (iii) Grand Plaza which is situated at 625 & 639 Nathan Road, Mongkok, Hong Kong (**"Grand Plaza"**), (iv) Hollywood Plaza which is situated at 610 Nathan Road, Mongkok, Hong Kong (**"Hollywood Plaza"**), and (v) Gala Place which is situated at 56 Dundas Street, Mongkok, Hong Kong (**"Gala Place"**), together with Fashion Walk, Peak Galleria, Grand Plaza and Hollywood Plaza, collectively the **"Participating Hang Lung Malls"**).
2. The Event is held during the period from May 1, 2025 to May 31, 2025 (both days inclusive) (the **"Promotion Period"**).
3. The terms and conditions (the **"hello Program T&C"**) of the hello Program which can be accessed via the "Hang Lung Malls App (恒隆商場手機應用程式)" (the **"Hang Lung Malls App"**), the "香港hello恒隆商場獎賞計畫WeChat Mini Program" (the **"hello WeChat Mini Program"**) or at www.hanglungmalls.com/en/tnc apply to the Event, save that in the event of any discrepancy or inconsistency between the hello Program T&C; and these Terms and Conditions, the latter shall prevail. Unless otherwise defined, capitalized terms defined in the hello Program T&C shall have the same meanings when used in these Terms and Conditions.
4. **The Event**

Event Mechanism	
Redemption Venue & Time:	<ul style="list-style-type: none">- Concierge Counter, G/F, Fashion Walk (10:00am – 10:00pm)- Concierge Counter, G/F, Peak Galleria (8:00am – 10:00pm)- Concierge Counter, G/F, Grand Plaza (10:00am – 10:00pm) (Collectively, the "Designated Concierge Counter(s)") <ul style="list-style-type: none">- Selected merchant(s) within the Participating Hang Lung Malls (the "Selected Merchant(s)")
Quotas:	1,000 in total (on a first-come, first-served basis while stocks last)
Redemption Method:	A Member can receive a complimentary HK\$100 Hang Lung Conditional e-Shopping Coupon* (the "e-Shopping Coupon(s)") at the Participating Hang Lung Malls^ by personally presenting a valid inbound travel document (please refer to Section 4(i) below for details) at the Designated

	<p>Concierge Counter(s) or Selected Merchant(s) during the Promotion Period.</p> <p>* Each e-Shopping Coupon can be used upon single spending of HK\$500.</p> <p>Each Member is entitled to receive a maximum of one (1) e-Shopping Coupon from each Participating Hang Lung Mall^ (including but not limited to Concierge Counter or a Selected Merchant of a Participating Hang Lung Mall) (up to a maximum of three (3) e-Shopping Coupons in total) within the Promotion Period. Quotas apply and are available on a first-come, first-served basis while stocks last.</p>
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^Grand Plaza, Gala Place and Hollywood Plaza are collectively regarded as one Participating Hang Lung Mall.

- (i) Each Member can receive a complimentary e-Shopping Coupon by personally presenting any of the inbound travel documents below at the Designated Concierge Counter(s) or Selected Merchant(s) during the Promotion Period, provided that such Member arrives in Hong Kong from aboard on a day which is within seven (7) days before the date on which the inbound travel documents are presented:

- Non-Hong Kong passports / proof of identity documents (provided by tourists);
- Flight ticket / itinerary with "Hong Kong" as the destination;
- Train ticket with "Hong Kong" as the destination;
- Octopus Card expense record showing a MTR single journey train fare of HK\$39 or more; or
- Macau to Hong Kong ferry ticket / itinerary.

If necessary, HLREAL and Selected Merchants reserve the right to request from the Member any further documentary proof it deems necessary and may refuse to award the rewards under this Event to a Member at its sole and absolute discretion without any reason.

- (ii) All e-Shopping Coupons are valid for 1 day from the date of issuance and will not be reissued after their expiry under any circumstances. Terms and conditions apply to the e-Shopping Coupons. Please refer to the terms and conditions of the e-Shopping Coupons for details. The e-Shopping Coupons can be used at Participating Merchants located at the Participating Hang Lung Malls only. The terms and conditions of such e-Shopping Coupons shall be subject to change from time to time at the absolute and sole discretion of HLREAL without prior notice.
- (iii) The list of Participating Merchants which such e-Shopping Coupons can be used

at can be found at the Hang Lung Malls App and the hello WeChat Mini Program, and the list of Participating Merchants shall be subject to change from time to time at the absolute and sole discretion of HLREAL without prior notice.

- (iv) The e-Shopping Coupons cannot be used or enjoyed in conjunction with any other promotional programs, offers, discounts, coupons, benefits, privileges and the like organized and operated under and part of the hello Program, save that the e-Shopping Coupons can be used in conjunction with the "Hang Lung e-Coupons" or "hello dollars". Terms and conditions on the use of such "Hang Lung e-Coupons" and "hello dollars" apply separately. For details, please refer to such terms and conditions.
5. All coupons / certificates / vouchers / rewards (electronic, digital or otherwise) to be granted or offered under the Event shall not be varied, returned, replaced, cancelled, transferred, resold, refunded or exchanged for cash or discount or other products.
 6. HLREAL reserves the absolute right to suspend, vary or cancel any benefits, prizes, discounts, offers, privileges, promotions, rewards, services and the like (collectively, the "Benefits") to be granted or offered under the Event, or to shorten or lengthen the Promotion Period, at any time without any prior notice.
 7. HLREAL may record the Event for marketing and promotional purposes and any other purposes it deems fit. Photos, videos, audio-records and any other types of medium taken of customers/Members (whether they participate in the Event or not and whether edited and with or without other persons or not) (collectively, the "**Materials**") by or for and on behalf of HLREAL may be used, presented, published and disseminated in or through publications, newspapers, magazines, radio and television broadcasts, websites, mobile applications, emails, outdoor advertisements or any other types of medium by HLREAL and/or third parties as authorized by HLREAL and may be transferred by HLREAL to any other third party it deems fit for the aforementioned purposes, without the payment of any remuneration, royalty payments or any fees to such customers/Members. HLREAL has the absolute right to use the Materials. All intellectual property rights and proprietary rights of the Materials shall at all times be wholly and absolutely owned by HLREAL and/or third parties as directed by HLREAL. Such customers/Members are deemed to agree, confirm, warrant and undertake that they shall wholly waive and forever abandon all rights to pursue and be estopped from pursuing any action, claim, right, demand and set-off against HLREAL arising out of, or in connection with, the use of the Materials in accordance with this Section 7, whether in contract, tort, at common law, inequity, under statute or otherwise, in whatsoever jurisdiction.
 8. Unless any Benefits are expressly and specifically stated to be supplied / provided / manufactured by HLREAL, the Benefits (including but not limited to fitness for any purpose) are not supplied / provided / manufactured by HLREAL. To the extent permitted under applicable laws, HLREAL does not in any way warrant the quality and condition of or any other matters in connection with such Benefits and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs,

charges, expenses, losses, damages and compensations arising out of or relating to such Benefits (including but not limited to the loss of Benefits due to the deletion of the Hang Lung Malls App or the hello WeChat Mini Program, the termination of a Member's Membership, the change of contact details of a Member, the use of such Benefits by mistake, network or device failures or problems, technical errors or any other reason) and the Event.

9. HLREAL expressly welcomes its employees and staff members and its associated companies' employees and staff members (collectively, the "Staff" and together with the Staff's immediate family members, the "Associated Persons") and their respective immediate family members to join as Members and participate in the hello Program and the Event. HLREAL may at its sole and absolute discretion and at any time amend this Section 9 and deny the Associated Persons their right to join as Members and participate in the hello Program and the Event.
10. HLREAL may at its sole and absolute discretion determine a customer's/Member's eligibility to receive any Benefits.
11. HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event and/or its Benefits without prior notice. If there are any changes, the updated version containing such changes will be effective immediately. Your continued participation in the Event after any changes to these Terms and Conditions will constitute your acceptance of such changes. If you do not agree with any changes or additions HLREAL makes, please stop participating in the Event immediately.
12. In case of any dispute regarding the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
13. By participating in the Event, customers/Members are deemed to have read, accepted and agreed to comply with these Terms and Conditions and accepted that HLREAL is entitled to the rights set out in these Terms and Conditions. In case of any breach of these Terms and Conditions, or HLREAL suspects that dishonest or fraudulent conduct and/or acts have been committed by a customer/Member (including but not limited to using or abetting others to use inappropriate methods to affect, cause technical problems or disorder to, damage, interfere, interrupt or jeopardize the operation or any aspect of the Event or the hello Program), HLREAL has the sole and absolute discretion to immediately revoke the customer/Member's entitlement to any Benefits, demand and recover from any customer/Member the Benefits redeemed or equivalent value in cash, claim against the customer/Member for any damages and/or losses arising from or in connection with the above and pursue any legal action, without any prior notice.
14. Due to unforeseen circumstances, force majeure events and/or circumstances not under the control of HLREAL, including, without limitation, acts of God, earthquakes, fires, floods, wars, civil or military disturbances, acts of terrorism, sabotage, strikes, epidemics, riots, power failures and computer or other technical failure, HLREAL may at its sole and

absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event and/or its Benefits without prior notice. HLREAL accepts no liability for the aforementioned amendments, withdrawal and/or termination.

15. No person other than the customer/Member who participates in the Event, HLREAL and its related or affiliated companies will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
16. In case of discrepancies or inconsistencies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
17. These Terms and Conditions are governed by the laws of the Hong Kong Special Administrative Region and the Hong Kong courts shall have exclusive jurisdiction if any dispute arises.

「旅客有禮」活動條款及細則

1. 是次推廣／兌換活動（下稱「活動」）乃根據 hello 恒隆商場獎賞計劃（下稱「hello 計劃」）發出並由恒隆地產代理有限公司（由其本身及代表恒隆物業有限公司）管理及運作的綜合會員計劃之活動。由恒隆房地產代理有限公司（本身以及代表恒隆地產有限公司）（下稱「恒隆」）經營，其涵蓋範圍包括「恒隆商場」指由恒隆經營且 hello 計劃涵蓋的若干商場，包括（i）位於銅鑼灣記利佐治街，百德新街，加寧街，京士頓街的 Fashion Walk（下稱「Fashion Walk」）；（ii）位於太平山頂山頂道118號的山頂廣場（下稱「山頂廣場」）；（iii）位於旺角彌敦道 625 及 639 號的雅蘭中心位於旺角彌敦道 625 及639 號的雅蘭中心（下稱「雅蘭中心」）；（iv）位於旺角彌敦道 610 號的荷李活商業中心（下稱「荷李活商業中心」）；（v）位於旺角登打士街56號的家樂坊（下稱「家樂坊」，與「Fashion Walk」，「山頂廣場」，「雅蘭中心」及「荷李活商業中心」，統稱「參與恒隆商場」）。
2. 此推廣活動於2025年5月1日至2025年5月31日（包括首尾兩天）期間（下稱「活動期間」）舉行。
3. 恒隆商場手機應用程式（「Hang Lung Malls App」）中、香港hello恒隆商場獎賞計劃微信小程序（「hello微信小程序」）中或 <https://www.hanglungmalls.com/tnc> 上的恒隆商場獎賞計劃條款及細則同樣適用於本次活動。惟倘本條款及細則與恒隆商場獎賞計劃條款及細則有任何歧義，則以本條款及細則為準。除非另有定義，否則當恒隆商場獎賞計劃條款及細則中定義的術語被使用在此條款及細則時具有相同含義。
4. **活動詳情**

換領獎賞	
換領地點及時間：	<ul style="list-style-type: none">- Fashion Walk 地下賓客服務台 (上午10時至晚上10時)- 山頂廣場地下賓客服務台 (上午8時至晚上10時)- 雅蘭中心地下賓客服務台 (上午10時至晚上10時) (統稱「指定賓客服務台」) <ul style="list-style-type: none">- 參與恒隆商場內之指定商戶（下稱「指定商戶」）
總名額：	1,000個 (先到先得，換完即止)
獎賞：	<p>推廣期內，hello會員親臨各參與恒隆商場指定賓客服務台或指定商戶，並出示有效抵港旅遊憑證（詳情請參閱4(i)部分），即可免費換領一張HK\$100恒隆電子優惠券*（下稱「電子優惠券」）</p> <p>* 每張電子優惠券均須單一消費滿HK\$500方可使用。</p> <p>每位 hello 會員於推廣期內最多可於每個參與恒隆商場[^]（包括但不限於該商場之賓客服務台及其指定商戶）換領各一張電子優惠券（合共高達三張電子優惠券）。活動獎賞名額有限，先到先得，換完即止。</p>

[^]雅蘭中心、家樂坊及荷李活商業中心當作一個參與恒隆商場計算。

- (i) 每位hello會員需於活動期間親身前往指定賓客服務台或指定商戶出示以下任何一項抵港旅遊憑證方可免費換領一張電子優惠券，而會員必須於領取電子優惠券當日起計最多七天前抵達香港：

- a. 持有有效非香港護照/其他身份證明文件(由旅客提供);
- b. 目的地為“香港”的電子機票或登機證;
- c. 目的地為“香港”的高鐵或火車車票;
- d. 於八達通消費記錄中單筆港鐵車費相等或大於HK\$39;或
- e. 澳門至香港的船票或電子證明。

如有需要，恒隆及指定商戶保留向會員要求提供進一步的證明文件的權利並有權拒絕提供獎賞而無需提供任何理由。

- (ii) 所有電子優惠券有效期為發出日起計1日（包括首尾兩天），逾期無效，任何情況下恕不補發。電子優惠券受條款及細則約束，詳情請參閱電子優惠券。電子優惠券的使用條款及細則會不定時進行更新，恒隆擁有絕對的酌情權進行更新，恕不另行通知。
- (iii) 接受電子優惠券的指定參與商戶（定義見hello計劃條款及細則）名單，詳情請參閱恒隆商場手機應用程式及hello微信小程序，該名單將會不定時進行更新，恒隆擁有絕對的酌情權進行更新，而不會另行通知。
- (iv) 電子優惠券不能與hello計劃下的任何其他促銷計劃、優惠、折扣、優惠券、福利、特權等一起使用，但可與「恒隆電子現金禮券」及「hello dollar」同時使用。「恒隆電子現金禮券」及「hello dollar」的使用須受相關條款及細則約束。詳情請參閱相關條款及細則。
5. 活動中換領的電子券或實體禮券 / 兌換券 / 優惠券 / 獎賞均不可更改、退回、退換、退還、取消、轉讓、轉售或兌換現金、折扣或其他物品。
6. 恒隆保留權利隨時暫停、更改或撤銷任何推廣 / 兌換活動中的的權益、獎賞、折扣、優惠、特權、促銷、獎勵、服務等（統稱「獎賞」），縮短或延長活動期間的權利，恕不另行通知。
7. 恒隆可因應活動推廣用途及其認為合適的其他目的記錄活動。由恒隆或由恒隆授權第三方代表恒隆拍攝顧客 / 會員是次活動之相片、影片、影像及和任何其他類型的媒體（不論該顧客 / 會員是否參加活動、是否經過編輯、是否有其他人參與）（統稱「材料」）在出版刊物、報章、雜誌、電台、電視、網站、手機應用程式、電郵、戶外廣告或於任何媒體平台使用、發佈、出版或散播，恒隆亦可將是次活動之材料分享給其認為適合上述目的第三方使用，而無需向顧客 / 會員支付任何報酬、肖像使用費或任何其他費用。恒隆擁有是次活動之材料的絕對使用權。是次活動之材料的所有知識產權和其他相關權利由恒隆和 / 或恒隆授權的第三方完全和絕對擁有。顧客 / 會員參與此活動會被視為同意、確認、保證並承諾他們將完全放棄並永久放棄追究和被阻止追究因恒隆引起的任何訴訟、索賠、權利、要求和抵消的所有權利，或與根據本第7節內文提及的活動之此材料使用有關，無論是在合同、侵權、普通法、衡平法、成文法或其他方面的任何司法管轄法則。
8. 除非任何獎賞明確且具體地聲明由恒隆供應 / 提供 / 製造，該獎賞的並不是由恒隆供應

/ 提供 / 製造。恒隆並不是商戶提供或從其購買的禮品、產品或服務的供應商或生產商，恒隆對商戶提供或從其購買的禮品、產品或服務的質素及任何其他事宜（包括但不限於適用性）概不作出任何保證，亦不會負上任何責任。在法律准許的情況下，恒隆將免除一切有關是次活動所構成之法律責任及申索或賠償。（包括但不限於會員若因刪除恒隆商場手機應用程式或hello微信小程序、會員會籍終止、更改會員聯繫方式、錯誤使用優惠、任何因網絡、電話或技術失誤或問題或任何其他原因）。

9. 恒隆在此明確歡迎其員工、工作人員及其關聯公司員工及工作人員（統稱「員工」及員工的直系親屬「關聯人士」）以及其直系親屬參與本獎賞計劃和活動。恒隆有權隨時修改此條款 12 及限制關聯人士參與本獎賞計劃和活動。
10. 恒隆可自行決定客人 / 會員是否合乎資格獲得獎賞。
11. 恒隆保留權利隨時暫停、更改或撤銷任何推廣 / 兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。如果有任何更改，包含該更改的更新版本將立即生效。你繼續參與活動即表示你接受該更改。如果你不同意恒隆所做的任何更改或添加，請立即停止參與活動。
12. 如因活動或本條款及細則而產生任何爭議，恒隆將保留最終決定權，且恒隆的決定為最終決定。
13. 透過參與此活動，該會員被視為已閱讀、接受並同意遵守此條款及細則，並接受恒隆享有該條款及細則中規定的權利。若違反本條款及細則，或恒隆懷疑相信客人 / 會員有任何不誠實或欺詐的行為（包括但不限於使用或教唆他人使用不正當或欺詐方法干擾本獎賞計劃和活動的運作，造成活動任何部份受到干擾、技術問題或故障，或任何危害、破壞或影響本活動的舉辦、誠信、公平或順利進行或偵察到任何不正常的數據傳送），恒隆擁有決定權可立即撤銷該會員的獎賞，有權要求從該會員取回與禮券同等價值之賠償，並保留追究權利向顧客 / 會員索取任何因上述情況而產生的損失及採取任何法律行動，恕不另行通知。
14. 任何不可預見的情況、不可抗力事件和 / 或不受恒隆控制的情況，包括但不限於天災、地震、火災、洪水、戰爭、內亂或軍事動亂、恐怖主義行為、破壞、罷工、流行病、騷亂、電源故障和電腦或其他技術故障，恒隆有權隨時修改本條款及細則或活動的任何方面和 / 或撤回或終止此活動和 / 或獎賞，恕不另行通知。恒隆對任何此類更改、撤銷和 / 或終止不承擔任何責任。
15. 除參與活動的顧客 / 會員、恒隆及其相關或附屬公司外，任何人不得根據《合約(第三者權利)條例》強制執行或享受本條款及細則的任何條款。
16. 本條款及細則的英文版本與中文版本在文義上如有任何差異或不符之處，一概以英文版本為準。
17. 本協議受香港特別行政區法律管轄。香港法院對於任何因本條款及細則所引發的爭議享有獨有的司法管轄權。