

# 2021 Highlights

## Curating Extraordinary Experiences

### Heartland 66, Wuhan

Heartland 66, Hang Lung's first large-scale commercial development in Central China, opened for business in March



### Westlake 66, Hangzhou

We partnered with Mandarin Oriental Hotel Group to open the first Mandarin Oriental in Hangzhou at our luxury Westlake 66 development. The hotel is slated to open in 2025



## Creating Intelligently Designed Spaces for Living

### Heartland Residences, Wuhan

Heartland Residences in Wuhan, the inaugural project of Hang Lung Residences, was topped out in November. The development – offering 500 units and a three-story clubhouse of 5,000 square meters – seamlessly connects with the Heartland 66 shopping mall and office towers. Pre-sale of the first batch of units is set to commence in the first half of 2022



### Hang Lung Residences

Building on our reputation for developing luxury commercial complexes on the Mainland, we launched Hang Lung Residences – a premium serviced residences brand in mainland China – with projects planned in Wuhan, Wuxi, Kunming, and Shenyang



### The Aperture

Our new residential project, The Aperture, located in Hong Kong's Kowloon East, was unveiled in December and received a positive response with 123 units pre-sold





### hello Hang Lung Malls Rewards Program

Adhering to our customer-centricity service philosophy, the “hello Hang Lung Malls Rewards Program” and the Hang Lung Malls App launched in Hong Kong in March, integrating offers and promotions from over 600 merchants across our shopping malls into one digitalized membership system

## Working toward Sustainability Leadership



### 25 x 25 Sustainability Targets

We established 25 sustainability targets to be achieved by the end of 2025 (“25 x 25 Sustainability Targets”, or “25 x 25”), which address the four priorities outlined in our Sustainability Framework and provide a clear agenda for our sustainability leadership commitment



### First Property 100% Powered by Renewable Energy

Spring City 66 in Kunming has become 100% powered by renewable energy and is our first development, and the first commercial complex in Yunnan Province, to achieve net zero carbon emissions in terms of annual electricity consumption for both landlord and tenant operations

### Commitment to Setting Science-based Targets

We are among the first real estate companies in Asia to have committed to setting both near-term and long-term targets to reach net-zero value chain greenhouse gas emissions by no later than 2050

## Growing with Our Communities

### Vaccination Support Initiatives in Hong Kong

We introduced initiatives worth HK\$27 million in support of the Hong Kong Special Administrative Region Government's COVID-19 vaccination drive



### Hang Lung X HKYWCA "Love-No-Limit" Dementia Friendly Program

We joined hands with the Hong Kong Young Women's Christian Association to initiate the Love-No-Limit Dementia Friendly Program, a three-year program that endeavors to enhance public awareness and build a more caring and inclusive community



### Hang Lung Nationwide Volunteer Day

Under the theme of sustainability, the 2021 Hang Lung Nationwide Volunteer Day gathered around 800 corporate volunteers from Hong Kong and nine cities in mainland China to promote low-carbon living while giving love and care to over 5,000 people in need



### Awarding Mathematics and Science Talent

Under our new partnership with the Hong Kong University of Science and Technology, the Hang Lung Mathematics Awards attracted more than 60 participating teams. Of the total donation, HK\$1 million was used as prize money to promote research in mathematics, science and technology



### Recognizing Our Employees

We continued to recognize outstanding employees through internal rewards schemes, including our CEO Award, which aims to promote teamwork and cross-team collaboration, and the Emerald Award, which promotes our customer-centricity service philosophy and the "Go the Extra Mile" spirit among frontline staff

## Awards and Recognitions

### Major Sustainability Benchmarks and Indices



**GRESB**  
2021

Upgraded to  
4-star performance rating

Member of  
**Dow Jones  
Sustainability Indices**  
Powered by the S&P Global CSA

82<sup>nd</sup> >> 88<sup>th</sup> percentile

**MSCI**  
ESG RATINGS

CCC | D | BB | BBB | **A** | AA | AAA

Upgraded to "A" rating



**SUSTAINALYTICS**  
a Morningstar company

A low ESG risk rating  
since July 2020



**FTSE4Good**

Inaugural inclusion in  
FTSE4Good Index Series



Hang Seng Corporate  
Sustainability Index  
Series Member 2021-2022

Upgraded to "AA" rating

### 14 Prestigious Awards for Hang Lung Group and Hang Lung Properties' Annual Reports



Hong Kong Corporate Governance & ESG Excellence Awards 2021 – Awards of Excellence in Corporate Governance (Hang Seng Index Constituent Companies Category)



Best Commercial Renovation/Redevelopment Project – Asia Pacific Property Awards 2021-2022 (for Grand Gateway 66, Shanghai)



China Best Managed Companies 2021



HR Asia Award (China Edition) – Best Companies to Work for in Asia 2021