

## “Happy Hour Fun” Terms and Conditions

1. This promotional / redemption event (the “**Event**”) is organized and operated under and part of the “hello Hang Lung Malls Rewards Program (hello 恒隆商場獎賞計劃)” (the “**hello Program**”), an integrated membership program managed and operated by Hang Lung Real Estate Agency Limited (“**HLREAL**”) (by itself and for and on behalf of Hang Lung Properties Limited) and which covers Fashion Walk which is situated at Paterson, Food Street and Kingston Street, Causeway Bay, Hong Kong (“**FW**”).
2. The Event is held during the period from 19 September 2022 to 15 December 2022 (both days inclusive) (the “**Promotion Period**”).
3. The terms and conditions (the “**hello Program T&C**”) of the hello Program which can be accessed via the “Hang Lung Malls App (恒隆商場手機應用程式)” (the “**Hang Lung Malls App**”) or at [www.hanglungmalls.com/en/tnc](http://www.hanglungmalls.com/en/tnc) apply to the Event, save that in the event of any discrepancy or inconsistency between (i) the hello Program T&C; and (ii) these Terms and Conditions, (ii) shall prevail.
4. **Electronic Payment:** Transactions (the “**Eligible Transaction(s)**”) conducted between members (the “**Member(s)**”, and “**Membership(s)**” shall be construed accordingly) of the hello Program and the selected merchants (the “**Selected Merchant(s)**”) of FW the spending amount (the “**Registered Spending**”) of which qualify for registration and accumulation under the hello Program and/or entitle a Member to earn “hello Points (hello 積分)” (the “**hello Points**”), the credit points granted to Members by HLREAL under the hello Program, must be conducted through eligible electronic payments, which are limited to credit cards, Electronic Payment Services (EPS), debit cards, Apple Pay, Google Pay, Samsung Pay, UnionPay Quick Pass, WeChat Pay, Alipay, Octopus, Octopus O!ePay, PayMe, Tap & Go, TNG Wallet, BoC Pay and any other electronic payment methods stated to be eligible from time to time by HLREAL in the Hang Lung Malls App. For the avoidance of doubt, any transactions conducted through payment methods not stated to be eligible under this Section 4 are not Eligible Transactions.
5. **Eligible Transactions:** Unless otherwise specified, Eligible Transactions shall exclude (i) a single transaction with a net transaction amount (net transaction amount takes into account the actual amount paid by the Member himself and excludes any amount (a) paid by coupons, certificates, vouchers, cash dollars and the like (electronic or otherwise and whether or not issued by HLREAL and/or its associated companies); (b) that is deducted through discounts, discount codes, promotional codes and the like; and (c) that is not incurred by the Member himself) of under HK\$100.00; (ii) a transaction paid by cash (in full or partially); (iii) a transaction conducted through a mobile application (app) not included in Section 4 above (including but not limited to a third party mobile application (app) used exclusively for conducting transactions at a particular Selected Merchant); (iv) a transaction not conducted with a Selected Merchant or at a Hang Lung Mall; (v) a transaction whereby a sales voucher, sales receipt or electronic payment slip is issued but which does not state the name of the merchant, transaction date, transaction amount, invoice number, payment method, partial credit card numbers (applicable to payments made by credit cards only) or any other information required by HLREAL from time to time; (vi) charity donations; (vii) payment of parking fees; (viii) deposit or partial payments for (among others) goods and services; (ix) a dine-in transaction conducted at a Selected Merchant engaged in the food and beverage business (including but not limited to restaurants) whereby the number of dine-in guests exceed 36; (x) payment of tips (at a Selected Merchant engaged in the food and beverage business or otherwise); (xi) a transaction conducted through a third party mobile

application (app) for food and beverage takeaway services; (xii) a transaction which is subsequently cancelled, refunded or withdrawn; (xiii) a transaction conducted at / with / for / through travel agencies and cross-border bus services providers, property agencies, elderly homes and medical or dental clinics / service providers (as HLREAL may from time to time specify that certain transactions conducted at certain medical or dental clinics / service providers are eligible, please refer to the Hang Lung Malls App for details and the most updated list of Selected Merchants), carwash and car care services, automotive products and related services, parking tickets, kiosks, exhibition venues, temporary exhibition booths / pop-up stores (as HLREAL may from time to time specify that certain transactions conducted at certain temporary exhibition booths / pop-up stores are eligible, please refer to the Hang Lung Malls App for details and the most updated list of Selected Merchants), tenants in office buildings, banking services, the payment of insurance premiums, money exchange centers, the payment of tuition / membership / any other monthly fees, the purchase of any kind of memberships and/or treatment packages from (including but not limited to) gyms, fitness centres and beauty parlours (as defined under the Prevention and Control of Disease (Requirements and Directions) (Business and Premises) Regulation (Cap. 599F of the Laws of Hong Kong)), the purchase or topping-up of Octopus cards, value-added or payment services, mail, fax, email or phone orders, online transactions (except the online purchase of movie tickets), bill payments (including but not limited to payments to utility companies, the Government, statutory organizations and educational institutions), the payment of telecommunication fees or the purchase of phone cards, the purchase of tickets (e.g. show / event / concert / exhibition tickets), trade-in transactions or product redemptions, credit notes, deposit notes, credit vouchers or payments on account, the purchase of (electronic or otherwise and whether or not issued by HLREAL and/or its associated companies) shopping vouchers, gift vouchers, any other types of vouchers, cash coupons, tokens, gift cards, gift certificates, membership cards, bonus point cards, discount cards, value-added cards, shoe coupons, soup coupons, drink coupons, food coupons, any other types of coupons, cake cards (including Chinese bridal cake cards) and wedding coupons / vouchers, cash rebate programs operated by any Selected Merchant, the purchase of gold grains, bars and deposits at gold saving clubs; (xiv) split payment receipts will not be accepted. Payment receipts issued by the same merchant for the same goods and services cannot be split into more than one (1) sale receipts and/or electronic payment slip. Therefore, the transaction amount on the sales receipts and the corresponding electronic payment slips must be the same; (xv) certain transactions conducted at promotional events held at FW (if such transactions cannot contribute to a Member's Registered Spending and entitle a Member to earn hello Points, such may be stated in the announcements for such promotional events); and (xvi) any other transactions (whether between a Member and a Selected Merchant or not) as specified by HLREAL from time to time without prior notice at its sole and absolute discretion.

6. **Registration Requirements:** To register Registered Spending and earn hello Points, a Member must within seven (7) calendar days of the relevant transaction (inclusive of the day of the relevant transaction) register such Eligible Transaction by personally doing so at a concierge counter located at Fashion Walk (the "**Concierge Counter(s)**") or through the Hang Lung Malls App. To register an Eligible Transaction at a Concierge Counter, the Member must personally present the electronic membership card issued to him under the hello Program (subject to other verification requirements as outlined in the hello Program T&C) and other documentary proof as specified in Section 7 below and provide any other true, complete and accurate information regarding the Eligible Transaction as requested at the Concierge Counter. To register an Eligible Transaction through the Hang Lung Malls App, the Member must provide true, complete and accurate information regarding the Eligible Transaction as requested in the Hang Lung Malls App, including (among others) the name of the Selected Merchant, transaction date, net transaction amount, payment method and upload clear images of the original and entire machine-printed

sales receipt issued by the Selected Merchant and the corresponding electronic payment slip (if for whatever reason machine-printed sales receipts and/or electronic payment slips are not available and such are issued digitally, a screenshot or photo of the sales receipt and/or electronic payment slip will be accepted (provided it is clear)) through the Hang Lung Malls App. Other registration requirements outlined in the hello Program T&C apply.

7. **Originals Only:** Unless otherwise specified, HLREAL will only accept original and not reprinted, handwritten or photocopied sales receipts and electronic payment slips (if for whatever reason, machine-printed sales receipts and/or electronic payment slips are not available and such are issued digitally, a screenshot or photo of the sales receipt and/or electronic payment slip will be accepted (provided it is clear)) and the following will not be accepted: (i) reprinted, handwritten, photocopied or duplicated sales receipts and electronic payment slips; and (ii) sales receipts or electronic payment slips for transactions which are wholly settled by coupons, certificates, vouchers, cash dollars and the like (electronic or otherwise and whether or not issued by HLREAL and/or its associated companies) or discounts, discount codes, promotional codes and the like (for a transaction settled partially by such coupons, certificates, vouchers, cash dollars and the like or such discounts, discount codes, promotional codes and the like, the portion of such transaction not settled by the aforementioned and which satisfy the requirements under Section 5 above will be accepted).

8. **The Event**

Event Mechanism:

Event Mechanism
<p>Upon conducting and successfully registering in accordance with Section 6 above a single Eligible Transaction with a transaction amount of HK\$100 or more at a food and beverage (F&amp;B) Selected Merchant situated in FW (excluding supermarkets, convenience stores, department stores, other retail merchants and other merchants as determined by HLREAL from time to time at its sole and absolute discretion) (the “<b>F&amp;B Selected Merchant(s)</b>”) which is conducted between Mondays and Thursdays within the time period of 16:00 – 23:59 during the Promotion Period, a Member can:</p> <ul style="list-style-type: none"> <li>(a) earn double hello Points. For illustration purposes, if the transaction amount is HK\$100, the Member will earn 100 bonus hello Points (the “<b>Bonus hello Points</b>”) in addition to 100 hello Points and each Member is entitled to earn a maximum of 8,000 Bonus hello Points from the Event; and</li> <li>(b) redeem one (1) set of complimentary BE KIND Bar. Each Member is entitled to redeem a maximum of one (1) set of complimentary BE KIND Bar from the Event. (Strawberry chia seed nut bar minis 18g x 2 for a set)</li> </ul>

- (i) A list of the F&B Selected Merchants and other relevant information will be displayed in the website of FW at <https://www.hanglungmalls.com/en/fashion-walk/dining> and the Hang Lung Malls App.
- (ii) A total quota of 1,000 sets of complimentary BE KIND Bars apply and they are available on a first-come, first-served basis while stocks last.
- (iii) Under normal circumstances, all sales receipts and the corresponding electronic payment slips will be approved within fourteen (14) calendar days from the registration thereof. After such approval, the Bonus hello Points will be reflected in the Hang Lung

- Malls App and (if available) one (1) e-redemption coupon for the BE KIND Bar will be issued and uploaded to a Member's "My Wallet" section in the Hang Lung Malls App.
- (iv) Members are required to redeem the physical BE KIND Bar by presenting the e-redemption coupon for the BE KIND Bar at the Concierge Counter in FW within the validity period. Members should refer to the instructions in the Hang Lung Malls App for the redemption procedure.
  - (v) The e-redemption coupon for the BE KIND Bar is valid for thirty (30) days from the date of issue and will not be reissued after its expiry.
  - (vi) The BE KIND Bar is not supplied / provided / manufactured by HLREAL. HLREAL does not in any way warrant the quality and condition of or any other matters in connection with the BE KIND Bar and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations arising out of or relating to the BE KIND Bar. Any enquiries in relation to the quality of the BE KIND Bar and any other matters in connection therewith shall be directed to the relevant merchant, supplier or service provider.
  - (vii) Eligible Transactions can also be conducted by Members with the benefit of other shopping privileges, including but not limited to those under "Birthday Bonus Point".
9. HLREAL may stamp all sales receipts and electronic payment slips which are presented in person at a Concierge Counter. All sales receipts and electronic payment slips which have been presented at a Concierge Counter (whether stamped or not) or uploaded through the Hang Lung Malls App for registering Registered Spending, earning hello Points and/or participating in the Event will not be accepted again for the same purpose.
  10. If applicable to the Event, split payment transactions (i.e. transactions with multiple payment receipts and/or electronic payment slips for the payment of the same goods, services or the like issued by the same merchant on the same day) shall be considered as one single transaction. Therefore, the transaction amount on the sales receipts and the corresponding electronic payment slips must be the same.
  11. If applicable to the Event, if an Eligible Transaction is paid by installments, only the transaction in respect of the first installment will entitle the Member to participate in the Event.
  12. If applicable to the Event, all coupons / certificates / vouchers (electronic, digital or otherwise) to be granted or offered under the Event shall not be varied, returned, replaced, cancelled, transferred, resold, refunded or exchanged for cash or discount or other products.
  13. HLREAL reserves the absolute right to suspend, vary or cancel any benefits, discounts, offers, privileges, promotions, rewards, services and the like (collectively, the "**Benefits**") to be granted or offered under the Event at any time without any prior notice.
  14. HLREAL may record the Event for marketing and promotional purposes. Photos and videos may be used in newspapers, magazines, radio and television broadcasts, websites, mobile applications, emails and outdoor advertisements, etc. Customers/Members agree that HLREAL may use, present, publish or disseminate the photos or videos taken with the portraits of the customers/Members in any and all media, without any remuneration to such customers/Members. HLREAL has the absolute right to use any photos, films, videos and records of the Event.
  15. Unless any Benefits are expressly and specifically stated to be supplied / provided / manufactured by HLREAL, the Benefits are not supplied / provided / manufactured by HLREAL. HLREAL does

not in any way warrant the quality and condition of or any other matters in connection with such Benefits and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations arising out of or relating to such Benefits and the Event.

16. HLREAL expressly welcomes its employees and staff members and its associated companies' employees and staff members (collectively, the "**Staff**" and together with the Staff's immediate family members, the "**Associated Persons**") and their respective immediate family members to join as Members and participate in the hello Program and the Event. HLREAL may at its sole and absolute discretion and at any time amend this Section 16 and deny the Associated Persons the right to join as Members and participate in the hello Program and the Event.
17. HLREAL may at its sole and absolute discretion determine a customer's/Member's eligibility to receive any Benefits.
18. HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice.
19. In case of any dispute regarding the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
20. By participating in the Event, customers/Members are deemed to have read, accepted and agreed to comply with these Terms and Conditions and accepted that HLREAL is entitled to the rights set out in such Terms and Conditions. In case of any breach of these Terms and Conditions, or HLREAL reasonably believes that dishonest or fraudulent conduct and/or acts have been committed by a customer/Member (including but not limited to using or abetting others to use inappropriate methods to affect, cause technical problems or disorder to, damage, interfere, interrupt or jeopardize the operation or any aspect of the Event or the hello Program), HLREAL has the sole and absolute discretion to immediately revoke the customer/Member's entitlement to any Benefits, demand and recover from any customer/Member the Benefits redeemed or equivalent value in cash, claim against the customer/Member for any damages and/or losses arising from or in connection with the above and pursue any legal action, without any prior notice.
21. Due to unforeseen circumstances, force majeure events and/or circumstances not under the control of HLREAL, including, without limitation, acts of God, earthquakes, fires, floods, wars, civil or military disturbances, acts of terrorism, sabotage, strikes, epidemics, riots, power failures and computer failure, HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice. HLREAL accepts no liability for the aforementioned amendments, withdrawal and/or termination. Under such circumstances, in case of any dispute arising out of the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
22. In case of discrepancies or inconsistencies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

## 「Happy Hour Fun」推廣活動條款及細則

1. 是次推廣/兌換活動(下稱“活動”)乃根據 hello 恒隆商場獎賞計劃(下稱“hello 計劃”)發出並由恒隆地產代理有限公司(由其本身及代表恒隆物業有限公司)管理及運作的綜合會員計劃之活動。由恒隆房地產代理有限公司(本身以及代表恒隆地產有限公司)(下稱“恒隆”)經營,其涵蓋範圍包括「恒隆商場」指由恒隆經營且 hello 計劃涵蓋的商場,包括位於銅鑼灣記利佐治街/百德新街/加寧街/京士頓街的 Fashion Walk (FW)。恒隆有權隨時更改適用商場名單而毋須事前通知。
2. 「Happy Hour Fun」推廣活動於 2022 年 9 月 19 日至 2022 年 12 月 15 日(包括首尾兩天)期間(下稱“活動期間”)舉行。
3. 恒隆商場手機應用程式(“Hang Lung Malls App”)中或 <https://www.hanglungmalls.com/tnc> 上的恒隆商場獎賞計劃條款及細則同樣適用於本次活動,除非(i)恒隆商場獎賞計劃條款及細則之間存在任何差異或不一致,否則請予以保留;(ii)惟倘本條款及細則與恒隆商場獎賞計劃條款及細則有任何歧義,則以本條款及細則為準。
4. **電子支付** – 在本條款及細則及恒隆不時認為合適的其他適用條款及細則中指定的合資格交易。會員與參與商戶之間進行的合資格交易將計入該會員的累積消費,並使該會員有權賺取 hello 積分。合資格交易須通過合資格電子支付進行,其僅限於信用卡、易辦事、借記卡、手機應用程式 Apple Pay、Google Pay、Samsung Pay、銀聯閃付、微信支付、支付寶、八達通、八達通 OlePay、PayMe、Tap & Go 拍住賞、TNG Wallet、BoC Pay、及其他恒隆指定的電子支付方式。並非通過以上的支付方式進行的交易都不是合資格交易。
5. **合資格交易** – 除另有規定外,僅會員與參與商戶之間進行的交易才可作為合資格交易,而非在 hello 恒隆商場獎賞計劃推出前或個人成功申請及註冊會籍 7 天前的任何時間進行的交易,且不包括以下情況:(i) 單次交易之交易金額低於 100.00 港元;(ii) 以現金支付的交易(部份或全部);(iii) 重印、影印副本或手寫收據費用;(iv) 並非與參與商戶或於恒隆商場進行的交易;(v) 有銷售憑證、銷售收據或電子支付單據的交易,但未注明商戶名稱、交易日期、交易金額、發票號碼、付款方式,部分信用卡號碼(僅適用於信用卡付款)或恒隆不時要求的任何其他資料;(vi) 以個別商戶開發的手機程式付款;(vii) 慈善捐款;(viii) 泊車費;(ix) 貨品及餐飲之訂金;(x) 任何餐飲商戶 3 席 / 36 人以上的酒席訂金付款和消費;(xi) 於協力廠商外賣平臺消費;(xii) 取消或退款的交易;(xiii) 於/與/為/透過旅行社及跨境巴士服務供應商、物業代理、老人院及醫療或牙科診所服務供應者(恒隆不時指定的某些醫療或牙科診所服務供應者除外,請參閱恒隆商場 App 了解詳情和參考最新的“參與商戶”名單)、洗車及汽車護理服務、汽車產品及

相關服務、泊車、報攤、展覽場地、臨時展覽攤位/快閃商舖 (恒隆可能會不時指定在某些臨時展覽攤位/快閃商舖進行的某些交易為合資格交易，請參閱恒隆商場 App 了解詳情和參考最新的“參與商戶”名單)、銀行服務、繳納保險費、貨幣兌換中心、繳納學費/會員費/任何其他月費、購買任何種類的會籍及療程 (包括但不限於健身及美容服務會籍或療程帳單支付)、購買或充值八達通卡、增值或支付服務、郵件、傳真、電子郵件或電話訂購、網上購物 (網上購買電影票除外)、繳付電訊服務費或購買電話卡、購買門票 (例如商場活動或音樂會門票)、以舊換新交易或產品贖回、購買/使用 (電子或其他方式及是否由恒隆及/或其聯營公司發行) 購物券、現金券、代幣、禮品卡、禮券、會員卡、積分卡、打折卡、增值卡、鞋券、湯券、飲料券、食品券、蛋糕卡 (包括中式嫁喜禮餅卡) 及婚慶券/禮券、商戶現金回贈計劃結算之交易、於儲金會所購買金粒、金條及預付定金進行的交易；(xiv) 於恒隆商場舉行的促銷活動中進行的若干交易 (倘該等交易未能計入會員之累積消費且未使會員賺取 hello 積分，可在該等促銷活動的公告中說明)；及(xv) 由恒隆不時指定的任何其他交易 (無論交易是否在會員與參與商戶之間進行)，而無需事先通知，由其全權決定。

6. **登記要求** – 為登記消費及賺取 hello 積分，會員須於有關交易日起計 7 天內親自到 Fashion Walk 的賓客服務台或透過會員帳戶登記有關合資格交易。於賓客服務台登記合資格交易，會員須親自出示其電子卡及下文第 7 節指定的其他證明文件以及按在賓客服務台服務人員的要求，提供真實、完整及準確的合資格交易資料。透過會員帳戶登記合資格交易，會員須按照會員帳戶的要求，提供真實、完整及準確的合資格交易資料，包括(其中包括)參與商戶名稱、交易日期、淨交易金額及電子付款方式，並透過會員帳戶上傳由參與商戶發出的原始及完整的機印銷售收據及相應的電子付款單的清晰影像。禁止以其他會員的名義進行登記。倘會員未能提供所需資料，或恒隆認為有關交易不屬於合資格交易，或屬偽造、不誠實或欺詐性交易，恒隆保留要求會員提供進一步的證明檔或拒絕登記上述交易的權利。倘會員未能及時提供所要求的證明檔，或會導致有關交易的登記延遲或拒絕，因而累積消費的登記及 hello 積分的賺取延遲或拒絕。未於指定時間內登記的合資格交易將獲自動拒絕及不予處理，因此不會登記累積消費且不會登記及賺取 hello 積分。就恒隆不時指定的特別合資格交易而言，登記須按恒隆指定的方式完成。

7. **僅接受機印發票** – 除另有規定外，恒隆將僅接受商戶機印發票及非重印、非手寫或非影印的銷售收據及電子付款單，而將不會接受下列單據：(i) 重印、手寫、影印或複製的銷售收據及電子付款單；(ii) 用作定金或部分付款的銷售收據及電子付款單；(iii) 用於購買禮品券或電子券的銷售收據及電子付款單；(iv) 以貸記單、存款單、貸記憑證或帳戶付款結算的交易銷售收據；(v) 後續遭取消、退款或撤回的交易之銷售收據及電子付款單；及 (vi) 完全以禮品券結算的交易之銷售收據及電子付款單 (就部分以禮品券

結算的交易而言，未以禮品券結算的該部分交易及符合上文第 5 節要求的交易將屬合理)。

## 8. 活動詳情

恒隆商場	獎賞詳情
Fashion Walk	<p><b>獲贈雙倍 hello 積分</b></p> <p>活動期間，hello 會員於星期一至四 16:00 – 23:59，於 Fashion Walk 參與餐飲商戶(並不包括超級市場/便利店、百貨公司及其他零售商戶及恒隆有權隨時修改並保留最終決定權)以電子支付工具(須根據上述第 4 項)單一消費滿 HK\$100，並根據上述第 6 項「登記要求」登記此類合資格交易，即可</p> <p>(甲) 獲贈雙倍 hello 積分。(例子: 如交易金額為 HK\$100，會員將獲得 200 hello 積分)。每位會員於活動期間最多可獲贈 8,000 hello 積分。</p> <p><b>(乙) 獲贈 BE KIND Bar</b> 可獲贈 BE KIND Bar 乙套。</p> <p>每位會員於活動期間最多可獲贈獎賞乙次。 (每套包括迷你士多啤梨奇亞籽杏仁堅果棒輕食裝 18g x 2)</p>

- (i) Fashion Walk 商場網站 <https://www.hanglungmalls.com/en/fashion-walk/dining> 及恒隆商場應用程式將顯示參與餐飲商戶名單及其他相關資料。
- (ii) 於推廣期間，BE KIND Bar 名額合共 1,000 套，先到先得，換完即止。
- (iii) 所有單據會於上傳至恒隆商場手機應用程式後 14 天內批核；成功批核後，雙倍 hello 積分會發放到恒隆商場手機應用程式的會員帳號內，換領詳情請參閱恒隆商場手機應用程式上的指示。
- (iv) 會員須於電子換領券有效期內到 Fashion Walk 賓客服務台換領實體 BE KIND Bar。換領詳情請參閱電子換領券提供的資料。
- (v) 電子換領券有效期為發出日期起計 30 日，逾期無效，恕不補發。
- (vi) 恒隆並非 BE KIND Bar 的製造商或供應商，恒隆對任何食品及/或產品造成的任何損害概不負責。因參加活動及使用任何食品及/或產品(包括但不限於直接或間接)而造成的損失、破壞、或人身傷害，恒隆概不負責。所有有關 BE KIND Bar 的品質或服務，恒隆概不負責。會員對 BE KIND Bar 的品質或服務的查詢，請

直接聯絡有關商舖或供應商。

(vii) 已獲成功批核之消費單據可同時參與其他推廣活動包括但不限於「生日積分獎賞」等等。

9. 每套機印銷售收據及相應的電子簽賬存根只可用作登記換領一次及由賓客服務台蓋上印章以作識別。已於賓客服務台進行換領之單據（不論已蓋章與否）或已於 hello 恒隆商場獎賞計劃上傳之單據並登記 hello 積分之單據均不能重覆使用。
10. 分拆的付款收據將不被接受。同一商戶為同一商品和服務簽發的付款收據不能分割成一張以上的銷售收據和/或電子付款單。因此，銷售收據上的交易金額和相應的電子付款單必須相同。
11. 任何消費如由商戶提供分期付款，而消費總額達指定金額，該消費只可於消費當日領取及享受優惠。在支付每期分期付款時將不能用作換領、領取或享受優惠。
12. 活動中換領的電子券或實體禮券 / 兌換券 / 優惠券均不可更改、退回、退換、退還、取消、轉讓、轉售或兌換現金、折扣或其他物品。
13. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
14. 恒隆可拍攝部分活動情況，以作宣傳及推廣之用。相片及片段可用於報章、雜誌、電台、電視、網站、手機應用程式、電郵、戶外廣告等。顧客同意恒隆可於任何媒體平台使用、發佈、出版、散播本活動中包含顧客肖像的相片或影片，而不收取任何酬勞。任何是次活動之相片、影片、影像及記錄，恒隆均有絕對使用權。
15. 恒隆並不是商戶提供或從其購買的禮品、產品或服務的供應商或生產商，恒隆對商戶提供或從其購買的的禮品、產品或服務的質素及任何其他事宜概不作出任何保證，亦不會負上任何責任。在法律准許的情況下，恒隆將免除一切有關是次活動所構成之法律責任及賠償。
16. 恒隆在此明確歡迎其員工、工作人員及其聯營公司員工及工作人員（統稱「員工」及員工的直系親屬「關聯人士」）以及其直系親屬參與本獎賞計劃和活動。恒隆有權隨時修改此條款 16 及限制關聯人士參與本獎賞計劃和活動。
17. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。

18. 恒隆有權隨時修改本條款及細則條款及細則和/或撤回或終止此活動，恕不另行通知。如因活動或本條款及細則而產生任何爭議，恒隆將保留最終決定權。
19. 透過參與此活動，該會員被視為已閱讀、接受並同意遵守此條款及細則條款及細則，並接受恒隆地產代理有限公司享有該條款及細則中規定的權利。若違反本條款及細則條款及細則，或該會員有任何不誠實或欺詐的行為，恒隆地產代理有限公司擁有決定權可立即撤銷該會員使用本電子券的權利，有權要求從該會員取回與電子券同等價值之賠償，並採取任何法律行動，恕不另行通知。
20. 任何不可預見的情況、不可抗力事件和/或不受恒隆控制的情況，包括但不限於天災、地震、火災、洪水、戰爭、內亂或軍事動亂、恐怖主義行為、破壞、罷工、流行病、騷亂、電源故障和電腦故障，有權隨時修改本條款及細則和/或撤回或終止此電子券，恕不另行通知。恒隆對任何此類更改、撤銷和/或終止不承擔任何責任。
21. 本條款及細則的英文版本與中文版本在文義上如有任何差異或不符之處，一概以英文版本為準。