

Changemakers

恒隆租户可持续发展通讯
Tenant Sustainability Newsletter by Hang Lung

第六期
ISSUE #06



可持续发展先锋： 表扬Changemakers的卓越成就 Sustainability Champions: Celebrating Our Changemakers

本期通讯将与我们一同重温早前圆满举行的Changemakers租户可持续发展颁奖典礼2025，并聚焦于特别嘉许奖得主沈阳康莱德酒店的杰出实践，藉此体现聚沙成塔，每个人的贡献都是我们共同迈向绿色未来的关键。

Welcome to the latest issue of our newsletter, where we proudly celebrate the Changemakers Tenant Sustainability Awards 2025! We also shine a spotlight on Conrad Shenyang, one of our special mention awardees, and their outstanding initiatives. Their efforts exemplify how every contribution matters in our collective journey toward a greener future.



Changemakers租户可持续发展大奖2025 精彩回顾

An Evening to Remember: Changemakers Tenant Sustainability Awards 2025

Changemakers租户可持续发展大奖2025于上月在香港和上海举行，云集各界行业领袖、热情洋溢的讲者和为可持续发展不遗余力的租户。Changemakers租户可持续发展合作计划自2023年12月推行以来不断推动合作和创新，租户在可持续发展方面的努力有目共睹。本次大奖不仅仅是一场庆典，更是对租户过去一年贡献的肯定。

Last month, we gathered for a truly inspiring occasion—the Changemakers Tenant Sustainability Awards 2025. Held in two vibrant cities, Hong Kong and Shanghai, this event brought together a diverse group of industry leaders, passionate speakers, and dedicated tenants. It was not just a celebration; we also showcased the sustainability initiatives our tenants have embraced over the past year. Since we launched our *Changemakers: Tenant Partnerships on Sustainability Program* in December 2023, we have witnessed a remarkable journey of collaboration and innovation.



陆恭蕙教授

香港科技大学环境研究所
首席发展策略顾问

Prof Christine Loh
Chief Development Strategist
Institute for the Environment
Hong Kong University of
Science and Technology

“面对美国退出《巴黎协议》的艰难时期，我们更应坚守环保和社会承诺。无论是个人还是企业都应该从自身做起，发挥正面影响力。”

“Despite the challenges posed by the U.S. withdrawing from the Paris Agreement, individuals and companies committed to environmental and social change should persist in their efforts. Focus on your own networks and commitments; the decision to continue making a positive impact is crucial now more than ever.”



董祝君
远景智能

零碳业务拓展高级经理

Yolanda Dong
Senior Manager of Net Zero
Business Development
Univis

“我们的能源与碳排放管理平台为租户提供实时监测用电量等功能，有助不同商铺或办公室之间展开基准比较，并从中发掘潜在节能机会与成本优化空间。”

“With our energy and carbon management platform, tenants can monitor their real-time electricity use among other functions. The platform can allow for benchmarking across different stores or offices and yield insights that can lead to cost savings.”

主题演讲及经验分享 Keynote and Insight Sessions



Brian Linden
中国乡村古迹遗产精品酒店
喜林苑联合创始人

Brian Linden
Co-Founder
The Linden Center
Heritage Hotel in Rural China

“实现可持续发展不但要理性分析，更讲求由心而发。一个人的力量看似微不足道，但我们可以鼓励更多人加入、彼此交流。每个微小而积极的行动都能带来连锁效应，营造更强大的社区意识和责任感。”

“Sustainability is about the heart as much as it is about logic. While one person's efforts may seem modest, every small positive step we can take of welcoming and sharing with others can create a ripple effect and foster a greater sense of community and responsibility.”



张倩冬
华能上海能源销售有限责任公司
可持续绿色能源总监

Zhang Qiandong
Sustainable Energy Director
Huaneng Shanghai
Power Supply Co., Ltd.

“要在上海实现全面采用绿电，是一项重大的挑战。为此，恒隆率先布局，与华能上海携手推进这一步目标。面对供应有限但需求上涨的情况，我们很高兴能继续与恒隆合作，满足租户对绿色电力的追求。”

“Achieving 100% green electricity for businesses in Shanghai is a significant challenge. Hang Lung moved early and partnered with Huaneng Shanghai Power Supply Co., Ltd. to address this goal. As demand rises amid limited supply, we are happy to keep working with Hang Lung to address tenants' desire for green electricity.”

租户最佳实践分享 Tenants' Best Practice Sharing

一众恒隆租户将愿景化为行动，真正做到身体力行。特别鸣谢多位租户代表在颁奖典礼上大方分享各自业务的最佳实践。

Our tenants demonstrated how they are turning vision into action and truly walking the talk. We extend our gratitude to the following tenant representatives for sharing their best practices during the ceremonies.



Alexandre Gross
东方汇理银行(中国)有限公司
总干事
General Secretary
Credit Agricole CIB (China) Limited



Erich Kaiserseder
沈阳康莱德酒店
总经理
General Manager
Conrad Shenyang



Jonathan Ly
Qeelin 麒麟
香氛业务及企业项目环球主管
Global Head of Fragrance Business and
Corporate Projects
Qeelin



Amy Chat
DECATHLON香港
香港区运营及可持续发展主管
City Operations & Sustainability Leader
Decathlon Hong Kong

Nicolas Carmona
卅二公馆
集团运营副总裁
Group Vice President of Operations
Mott 32

香港家乐坊绿色办公室导赏团 Hong Kong Gala Place Green Office Tour

导赏团重点介绍我们办公室焕新项目的可持续设计，展示我们如何为租户和员工实现“缔造优享生活空间”的愿景。

The tour highlights the sustainable features of our newly rejuvenated office and illustrates how we bring our vision of "Creating Compelling Spaces that Enrich Lives" to life for both our tenants and staff.



天窗
每个天窗都配备了自动遮阳系统，智能化地调节室内光线，创造出最舒适的工作环境。

Skylights
Each skylight is equipped with an automatic sunshade system that adjusts the indoor lighting, creating the most comfortable work environment.



升级改做而成的接待柜台
位于24楼的接待柜台由回收的榕树树干升级改做而成。
Upcycled Reception Counter
The 24th floor reception counter is upcycled from a salvaged Banyan tree trunk.



Atrium Work Café



Social Hub

协作空间
Atrium Work Café及Social Hub为“午餐学习会”、聚会及会议提供了理想的场所，旨在营造充满活力的环境，促进同事之间的互动。

Collaborative Spaces
The Atrium Work Café and Social Hub provide ideal spaces for lunch-and-learn sessions, gatherings, and meetings, all designed to foster a vibrant collaboration environment that encourages interaction among colleagues.

特別嘉許獎：肯定傑出努力

Special Mentions: Recognizing Outstanding Efforts

特別嘉許獎是当晚的一大焦点，旨在表彰环境及社会项目表现超乎预期的租户。这些优秀案例包括：

One of the evening's highlights was the Special Mentions—a wonderful opportunity to recognize tenants who have gone above and beyond in their environmental and social initiatives. Let's applaud their exceptional contributions:

香港 Hong Kong



- **亚洲公益事业研究中心 (CAPS):**
亚洲公益事业研究中心在搬迁办公室时选用由可持续家具供应商SOS提供的二手家具，并将旧家具捐赠予香港耆英协进会。此外，团队还展开了隐含碳评估，以识别减碳和推动循环经济的机会。
- **Centre for Asian Philanthropy and Society Limited (CAPS):**
CAPS' office relocation project utilized secondhand furniture from SOS, a circular furniture provider, and donated furniture to Hong Kong Aged Concern Limited. They also conducted an embodied carbon assessment to identify opportunities to reduce emissions and enhance circularity.

- **DECATHLON香港:**
DECATHLON香港制订了完善的回收和循环再用策略，更与恒隆和绿领行动合作，在雅兰中心门市展开了首个零废弃可行性研究。门市更设立二手运动用品专区，为行业树立了循环经济实践的典范。
- **Decathlon Hong Kong (Decathlon):**
They have crafted a comprehensive strategy that emphasizes recycling and circularity. Notably, Decathlon was the first to participate in a Zero Waste Feasibility Study at its Grand Plaza store, partnering with us and Greeners Action. By introducing a second life corner for reselling returned sports products, Decathlon is setting a new standard for circular economy practices in the sportswear industry.



- **株式会社有限公司:**
株式会社有限公司重视食物质量和安全之余，积极为社区福祉作出贡献，包括为针对认知障碍症患者设计的培训课程提供协助。团队也响应共创「Teen」计划，与来自弱势社群家庭的中学生组成友师小组，扶持弱势青年发展。
- **Kabushikigaisha Limited:**
They prioritize food quality and safety while actively contributing to community wellbeing, including volunteering in a training program to improve the conditions of elderly residents with dementia. Kabushikigaisha Limited also supports young and underprivileged individuals in the "Strive and Rise" program by serving as mentors for secondary students.

- **卅二公馆:**
卅二公馆采用ORCA厨余回收机，将每日运往堆填区的厨余减少80公斤。餐厅也通过内置过滤系统供应静态水和气泡水，大幅减少瓶装水产生的包装废物和碳排放。
- **Mott 32:**
Mott 32 excels in waste management with its ORCA food waste processor, which diverts 80 kg of food waste daily from landfill. Additionally, by offering filtered still and sparkling water through an in-house system, Mott 32 significantly reduces packaging waste and carbon emissions associated with bottled water.



中国内地 Mainland China



- **汇丰银行中国无锡支行:**
汇丰在新开立的分行加入多项绿色元素，全面采用节约能源的LED照明和动态传感器，以及选用回收再造的装修物料。分行还展开了隐含碳评估，以分析项目的可持续性和资源效益。
- **HSBC China Wuxi branch:**
This new branch emphasizes green features, using 100% LED lighting and motion sensors for energy savings, along with recycled fit-out materials. They also conducted an embodied carbon assessment to evaluate sustainability and resource efficiency.

- **东方汇理银行(中国)有限公司:**
东方汇理银行与恒隆和可持续家具回收及供货商第二树合作，将家具重新投放市场销售，不仅延长了产品生命周期，更降低了城市固体废物处理负荷。银行也与恒隆的电子废物回收商签订协议，在上海、北京和广州的办公室推动电子废物回收。
- **Credit Agricole CIB (China) Limited (Credit Agricole CIB):**
They demonstrate effective waste management by collaborating with Hang Lung and Deartree, which helps resell the furniture in the market, extending the product lifecycle and reducing landfill impact. Credit Agricole CIB also signed an agreement with our e-waste recycler, covering their offices in Shanghai, Beijing, and Guangzhou to support circularity in e-waste.



- **安踏:**
上海港汇恒隆广场新开设的安踏门店全面采用LED照明和具能源效益的电器。安踏也大力支持由恒隆和Undivided Ventures联合举办的初创企业比赛，投资者关系及ESG高级总监黄萃琪女士以导师身份为参赛企业提供指导，致力推动房地产及零售业的可持续发展及科技应用。
- **ANTA:**
ANTA's new store at Grand Gateway 66 emphasizes sustainability with 100% LED lighting and energy-efficient appliances. Ms. Suki Wong, Senior IR & ESG Director, also mentored a startup in a global innovation challenge co-hosted by Hang Lung and Undivided Ventures, playing a crucial role in promoting innovation and technology adoption in sustainable real estate and retail.

- **沈阳康莱德酒店:**
沈阳康莱德酒店联合恒隆和科技合作伙伴推行热能回收方案，以提升能源效益并节省成本。高效能水源热泵会从供暖、通风和空调系统和制冷机组的冷却水中回收热能，以提供生活热水，从而取代集中式燃气溴化锂机组，大幅减少碳排放。
- **Conrad Shenyang:**
Conrad Shenyang, in partnership with Hang Lung and technology collaborators, has implemented a heat recovery solution to enhance energy efficiency and reduce costs. The high-efficiency water source heat pump captures heat from HVAC and refrigeration cooling water for domestic hot water, replacing gas-fired lithium bromide units and substantially reducing emissions.





“优良奖”及“卓越奖”得奖租户名单 Tenants Honored with Foundational and Advanced Level Awards

香港 Hong Kong

优良奖 Foundational Awards

AEON荔枝角店 – 碧海蓝天
AEON Lai Chi Kok Store – AquaMarine

AEON STYLE 旺角 – 家乐坊
AEON STYLE Mong Kok – Gala Place

AEON STYLE康怡 – 康怡广场
AEON STYLE Kornhill – Kornhill Plaza

DECATHLON香港 – 雅兰中心
Decathlon Hong Kong – Grand Plaza

牛角日本烧肉专门店 – 康怡广场
Gyu-Kaku – Kornhill Plaza

牛角Buffet – 雅兰中心
Gyu-Kaku Buffet – Grand Plaza

谭仔三哥米线 – 康怡广场
Tamjai SamGor Mixian – Kornhill Plaza

谭仔云南米线 – 淘大商场
Tamjai Yunnan Mixian – Amoy Plaza

渣打银行(香港)有限公司 – 渣打银行大厦
Standard Chartered Bank (Hong Kong) Limited –
Standard Chartered Bank Building

联合包裹运送服务公司 – 永康街9号
UPS Parcel Delivery Service Ltd. – 9 Wing Hong Street

卓越奖 Advanced Awards

亚洲公益事业研究中心 (CAPS) – 瑞安中心
Centre for Asian Philanthropy and Society Limited –
Shui On Centre

卅二公馆 – 渣打银行大厦
Mott 32 – Standard Chartered Bank Building

Cuisine Continental (HK) Ltd. – alfafa – 康怡广场
Cuisine Continental (HK) Ltd. – alfafa – Kornhill Plaza

中国内地 Mainland China

优良奖 Foundational Awards

东方汇理银行(中国)有限公司 – 上海恒隆广场
Credit Agricole CIB (China) Limited – Plaza 66, Shanghai

毕马威中国 – 上海恒隆广场
KPMG China – Plaza 66, Shanghai

Longchamp – 上海港汇恒隆广场
Longchamp – Grand Gateway 66, Shanghai

Longchamp – 武汉恒隆广场
Longchamp – Heartland 66, Wuhan

Longchamp – 大连恒隆广场
Longchamp – Olympia 66, Dalian

Longchamp – 昆明恒隆广场
Longchamp – Spring City 66, Kunming

三菱日联银行(中国)有限公司 – 无锡恒隆广场
MUFG Bank (China), Ltd. – Center 66, Wuxi

泰康人寿保险有限责任公司湖北分公司 – 武汉恒隆广场
Taikang Life Insurance Co., Ltd. Hubei Branch –
Heartland 66, Wuhan

卓越奖 Advanced Awards

安踏 – 上海港汇恒隆广场
ANTA – Grand Gateway 66, Shanghai

沈阳康莱德酒店 – 沈阳市府恒隆广场
Conrad Shenyang – Forum 66, Shenyang

汇丰银行中国无锡支行 – 无锡恒隆广场
HSBC China Wuxi branch – Center 66, Wuxi

Qeelin 麒麟 – 上海港汇恒隆广场
Qeelin – Grand Gateway 66, Shanghai

Qeelin 麒麟 – 上海恒隆广场
Qeelin – Plaza 66, Shanghai

西门子(中国)有限公司沈阳分公司 – 沈阳市府恒隆广场
Siemens Ltd., China Shenyang Branch –
Forum 66, Shenyang

携手求变：沈阳康莱德酒店如何带动众人同行 United for Change: How Conrad Shenyang's Efforts Inspire Collective Action

沈阳康莱德酒店为希尔顿酒店集团旗下的高端奢华酒店品牌，是恒隆在内地的首个酒店项目。酒店坐落于沈阳市府恒隆广场办公楼顶部19层，为商务及休闲旅客提供独特住宿体验和优越的餐饮服务。作为Changemakers计划的特别嘉许得主，酒店从能源节约、用水管理、废弃物回收利用和社区福祉四大重点范畴着手，将可持续发展理念融入日常运营。

Conrad Shenyang, a luxury hotel in the Hilton Worldwide family, proudly stands as the first hotel in Hang Lung's Mainland portfolio. Situated on the top 19 floors of Forum 66 Office Tower, it offers a unique experience complemented by exceptional culinary services for both business and leisure travelers. As a special mention awardee in our Changemakers Program, Conrad Shenyang is making significant strides in sustainability through a thoughtful strategy that focuses on four key pillars: energy saving, water management, waste recycling, and community wellbeing.



能源节约举措

Energy Saving Initiatives

- ◆ **节能委员会**：由各部门代表担任委员，每季度召开一次会议，负责制订节能走查清单、展开巡查和研拟行动方案，并通过“回归基本”宣传海报潜移默化引导员工行为改变，在员工之间推广节能文化。
- ◆ **节能走查清单**：由委员会成员每月安排一次部门巡查，以监测并确保各部门落实节能措施，协助实现共同目标。
- ◆ **热能回收方案**：与恒隆和科技合作伙伴共同实施高效能水源热泵系统，每年节约约人民币150万元。
- ◆ **替代市政供暖**：酒店自行供暖替代市政供暖，每个冬季节节约人民币100万元供暖费用。
- ◆ **温度管理**：定期抽查生活用及特殊用途热水的定点温度，以确保供水系统达最佳温度。
- ◆ **住宿选项**：向住客提供床单及毛巾更换选项，以推广节能。

- ◆ **Energy Saving Committee**: Comprised of representatives from all departments, this committee meets quarterly to design ESG checklists, conduct inspections, and create action plans. They also promote conservation through “Back to Basics” posters to encourage positive behavior changes among staff.
- ◆ **Energy Saving Checklist**: Members conduct monthly inspections to monitor and enforce energy-saving practices across departments, helping achieve collective goals.
- ◆ **Heat Recovery Solution**: The high-efficiency water source heat pump, in partnership with Hang Lung and technology collaborators, saves approximately RMB 1.5 million annually in energy costs.
- ◆ **Replaced Municipal Heating**: The hotel replaced municipal heating with its own system, saving RMB 1 million in heating expenses each winter.
- ◆ **Temperature Management**: Set points for domestic and special hot water supplies are regularly checked to ensure they are at optimal temperatures.
- ◆ **Guest Options**: Bed linen and towel change options are offered to guests to promote conservation.



用水管理举措

Water Management Initiatives

- ◆ **泳池反冲洗周期**：调整泳池反冲洗周期，每月节省6公吨用水。
- ◆ **水龙头水流调节装置**：为酒店内所有水龙头加装水流调节器，以减少出水量，并保持水压不变。
- ◆ **卫生间水箱**：调整后勤区域的卫生洁具冲水参数，将用水量减至最低。
- ◆ **Swimming Pool Backwash Cycles**: Adjusted swimming pool backwash cycles, saving 6 tons of water per month.
- ◆ **Tap Aerators**: Installed on all hotel taps to reduce water flow without sacrificing pressure.
- ◆ **Toilet Water Tanks**: Volume adjusted in back-of-house areas to minimize water usage.



废弃物回收利用举措

Waste Recycling Initiatives

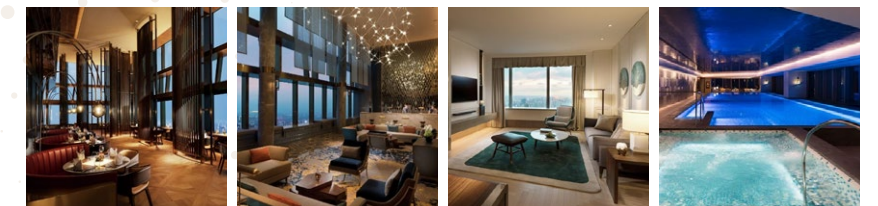
- ◆ **环保包装**：客房内提供的用品一律使用环保包装。
- ◆ **与第三方合作**：与废弃物回收公司连手，推行有效的废物分类及处理机制，包括与当地伙伴机构再皂福合作回收肥皂。
- ◆ **Recycled Packaging**: All in-room amenities now use recycled materials.
- ◆ **Third-Party Collaboration**: Partnering with a waste recycling company to implement effective waste sorting and treatment. This includes recycling soap through a local partner, Soap Cycling.



社区福祉举措

Community Wellbeing Initiatives

- ◆ **与大东区聋哑学校合作**：双方建立合作伙伴关系，为听障学生安排酒店实践活动和就业机会。
- ◆ **“地球周”活动**：通过探访活动接触社区长者，传播环保理念并深化社区互动。
- ◆ **Partnership with Dadong School**: Established a cooperative relationship to launch the Hilton Class, providing practice activities and job opportunities for children with hearing impairments.
- ◆ **“Earth Week” Activities**: Engaged with community elders to promote eco-awareness through visits and collaborative events.



沈阳康莱德酒店的经验为我们示范了企业可如何动员全体员工，合力推动可持续发展。酒店邀请所有部门代表加入节能委员会，培养上下一心的协作文化，并在业务各范畴物色改善机会。这种无分彼此的方针集合员工、管理层、业主和供应商的力量，彰显了团队合作在推动改变方面扮演的重要角色。

Conrad Shenyang's journey illustrates how all employees can support sustainability. By inviting representatives from all departments to the Energy Saving Committee, they foster a culture of collaboration and capture opportunities across the business. This inclusive approach—engaging staff, management, landlords, and vendors—highlights the importance of teamwork in driving meaningful change.

立即加入 Team up with us as Changemakers 行列

我们现诚邀所有租户与我们一起同行，肩负重任！基于2024试点年取得的宝贵经验，我们为2025年计划引入了多项重大优化措施：

As we continue our journey, we invite all tenants to step up as Changemakers in our sustainability mission! Building on the valuable lessons learned from our successful 2024 pilot year, we've made significant improvements to our program in 2025:

- **优化参与准则：**简化行动标准及嘉许准则，以降低参与门槛。
- **以新行动实现更大效益：**新增具实质成效的行动内容，并制订更灵活的计划要求。
- **简化报告提交流程：**每年只需提交一次汇报表格及相关证明文件，方便参与。
- **年中检讨及持续沟通：**租户可参与年中检讨或按需要随时联系我们，以加强沟通，并就可持续发展交流心得。
- **Modified Criteria:** Simplified criteria for program actions and recognition benchmarks to make it easier for you to get involved.
- **New Actions, Greater Benefits:** Introduced new actions, offering tangible benefits and more flexibility in meeting requirements.
- **Streamlined Submission:** Join us by submitting the Reporting Form and supporting documents just once a year.
- **Mid-Year Check-In and Ongoing Communication:** Connect during our mid-year check-in or whenever convenient to foster communication and discuss sustainability insights.

是时候齐心协力，为可持续发展未来铺路！
Let's combine our efforts to pave the way for a more sustainable tomorrow!

租户如有兴趣了解更多Changemakers租户可持续发展合作计划的详情，欢迎电邮至sustainability@hanglung.com联络我们。

If you're excited about the opportunities our Changemakers Program offers and would like to learn more, please don't hesitate to reach out to us at sustainability@hanglung.com.



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