

## “Explore Peak Galleria – Winter Special Rewards” Terms and Conditions

1. This promotional / redemption event (the “Event”) is organized and operated under and part of the “hello Hang Lung Malls Rewards Program (hello 恒隆商場獎賞計劃)” (the “hello Program”), an integrated membership program managed and operated by Hang Lung Real Estate Agency Limited (“HLREAL”) (by itself and for and on behalf of Hang Lung Properties Limited) and which covers Peak Galleria which is situated at 118 Peak Road, Victoria Peak, Hong Kong (“Peak Galleria”).
2. The Event is held between 1 December 2022 and 2 January 2023 (both days inclusive) (the “Promotion Period”).
3. The terms and conditions (the “hello Program T&C”) of the hello Program which can be accessed via the “Hang Lung Malls App (恒隆商場手機應用程式)” (the “Hang Lung Malls App”) or at [www.hanglungmalls.com/en/tnc](http://www.hanglungmalls.com/en/tnc) apply to the Event, save that in the event of any discrepancy or inconsistency between (i) the hello Program T&C; and (ii) these Terms and Conditions, (ii) shall prevail. Unless otherwise defined, capitalized terms defined in the hello Program T&C shall have the same meanings when used in these Terms and Conditions.
4. **Details of the Event**

Event Mechanism
Upon conducting in accordance with the hello Program T&C a single Eligible Transaction with a transaction amount of HK\$100 or more at a Participating Merchant located at Peak Galleria, a Member can redeem <b><u>one (1) set of return bus tickets for New World First Bus Route No. 15 or X15</u></b> , provided that such Eligible Transaction is conducted during the Promotion Period.
Each Member can redeem a maximum of <b><u>five (5) sets of return bus tickets for New World First Bus Route No. 15 or X15</u></b> each day during the Promotion Period (i.e. the Member must conduct five (5) separate Eligible Transactions each with a transaction amount of HK\$100 or more at a Participating Merchant located at Peak Galleria each day during the Promotion Period).

- (i) In order to redeem return bus tickets for New World First Bus Route No. 15 or X15, a Member must present the relevant sales receipt and corresponding electronic payment slip in respect of the relevant Eligible Transaction and other requested information at the Concierge Counter located at Peak Galleria on the same day as such Eligible Transaction, provided that the Eligible Transaction is conducted during the Promotion Period. The Concierge Counter located at Peak Galleria is situated at ground floor and is open from 10am to 10pm daily.
- (ii) A list of the Participating Merchants located at Peak Galleria and other relevant information will be displayed in the website of Peak Galleria at <https://www.hanglungmalls.com> and the Hang Lung Malls App.
- (iii) A total quota of 2,000 sets of return bus tickets for New World First Bus Route No. 15 or X15 available for redemption under this Event apply and are available on a first-come, first-served basis while stocks last.

- (iv) Use of the return bus tickets for New World First Bus Route No. 15 and X15 is subject to the terms and conditions imposed by New World First Bus Services Limited from time to time. Please refer to such terms and conditions.
  - (v) New World First Bus Services Limited is the service provider for New World First Bus Route No. 15 and X15 and HLREAL does not warrant the quality and condition of or any other matters (including but not limited to the availability or frequency of such bus services) in connection with such bus services and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations arising out of or relating to such bus services.
  - (vi) Eligible Transactions conducted to redeem return bus tickets for New World First Bus Route No. 15 and X15 under this Event entitle a Member to register Registered Spending and earn hello Points, subject to the hello Program T&C.
5. HLREAL may stamp all sales receipts and electronic payment slips which are presented in person at a Concierge Counter. All sales receipts and electronic payment slips which have been presented at a Concierge Counter (whether stamped or not) or uploaded through the Hang Lung Malls App for registering Registered Spending, earning hello Points and/or participating in the Event will not be accepted again for the same purpose.
  6. If applicable to the Event, split payment transactions (i.e. transactions with multiple payment receipts and/or electronic payment slips for the payment of the same goods, services or the like issued by the same merchant on the same day) shall be considered as one single transaction. Therefore, the transaction amount on the sales receipts and the corresponding electronic payment slips must be the same.
  7. If applicable to the Event, if an Eligible Transaction is paid by installments, only the transaction in respect of the first installment will entitle the Member to participate in the Event.
  8. If applicable to the Event, all coupons / certificates / vouchers (electronic, digital or otherwise) to be granted or offered under the Event shall not be varied, returned, replaced, cancelled, transferred, resold, refunded or exchanged for cash or discount or other products.
  9. HLREAL reserves the absolute right to suspend, vary or cancel any benefits, discounts, offers, privileges, promotions, rewards, services and the like (collectively, the “**Benefits**”) to be granted or offered under the Event at any time without any prior notice.
  10. HLREAL may record the Event for marketing and promotional purposes. Photos and videos may be used in newspapers, magazines, radio and television broadcasts, websites, mobile applications, emails and outdoor advertisements, etc. Customers/Members agree that HLREAL may use, present, publish or disseminate the photos or videos taken with the portraits of the customers/Members in any and all media, without any remuneration to such customers/Members. HLREAL has the absolute right to use any photos, films, videos and records of the Event.
  11. Unless any Benefits are expressly and specifically stated to be supplied / provided / manufactured by HLREAL, the Benefits are not supplied / provided / manufactured by HLREAL. HLREAL does not in any way warrant the quality and condition of or any other matters in connection with such Benefits and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations arising out of or relating to such Benefits and the Event.

12. HLREAL expressly welcomes its employees and staff members and its associated companies' employees and staff members (collectively, the "**Staff**" and together with the Staff's immediate family members, the "**Associated Persons**") and their respective immediate family members to join as Members and participate in the hello Program and the Event. HLREAL may at its sole and absolute discretion and at any time amend this Section 12 and deny the Associated Persons the right to join as Members and participate in the hello Program and the Event.
13. HLREAL may at its sole and absolute discretion determine a customer's/Member's eligibility to receive any Benefits.
14. HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice.
15. In case of any dispute regarding the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
16. By participating in the Event, customers/Members are deemed to have read, accepted and agreed to comply with these Terms and Conditions and accepted that HLREAL is entitled to the rights set out in such Terms and Conditions. In case of any breach of these Terms and Conditions, or HLREAL reasonably believes that dishonest or fraudulent conduct and/or acts have been committed by a customer/Member (including but not limited to using or abetting others to use inappropriate methods to affect, cause technical problems or disorder to, damage, interfere, interrupt or jeopardize the operation or any aspect of the Event or the hello Program), HLREAL has the sole and absolute discretion to immediately revoke the customer/Member's entitlement to any Benefits, demand and recover from any customer/Member the Benefits redeemed or equivalent value in cash, claim against the customer/Member for any damages and/or losses arising from or in connection with the above and pursue any legal action, without any prior notice.
17. Due to unforeseen circumstances, force majeure events and/or circumstances not under the control of HLREAL, including, without limitation, acts of God, earthquakes, fires, floods, wars, civil or military disturbances, acts of terrorism, sabotage, strikes, epidemics, riots, power failures and computer failure, HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice. HLREAL accepts no liability for the aforementioned amendments, withdrawal and/or termination. Under such circumstances, in case of any dispute arising out of the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
18. In case of discrepancies or inconsistencies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

## 「探索山頂廣場「換」樂遊 – 冬日限定賞」推廣活動條款及細則

1. 是次推廣/兌換活動(下稱“活動”)乃根據 hello 恒隆商場獎賞計劃(下稱“hello 計劃”)發出並由恒隆地產代理有限公司(由其本身及代表恒隆物業有限公司)管理及運作的綜合會員計劃之活動。由恒隆房地產代理有限公司(本身以及代表恒隆地產有限公司)(下稱“恒隆”)經營,其涵蓋範圍包括「恒隆商場」指由恒隆經營且 hello 計劃涵蓋的若干商場,包括位於太平山山頂道 118 號的山頂廣場(統稱:山頂廣場)。恒隆有權隨時更改適用商場名單而毋須事前通知。
2. 推廣活動於 2022 年 12 月 1 日至 2023 年 1 月 2 日(包括首尾兩天)期間(下稱“活動期間”)舉行。
3. 恒隆商場手機應用程式(“Hang Lung Malls App”)中或 <https://www.hanglungmalls.com/tnc> 上的恒隆商場獎賞計劃條款及細則同樣適用於本次活動,除非(i)恒隆商場獎賞計劃條款及細則之間存在任何差異或不一致,否則請予以保留;(ii)惟倘本條款及細則與恒隆商場獎賞計劃條款及細則有任何歧義,則以本條款及細則為準。

#### 4. 活動詳情

##### 獎賞詳情

活動期間,hello 會員於山頂廣場參與商戶以電子貨幣單一消費滿 **HK\$100** 或以上,即可換領新巴 15 或 X15 路線巴士來回車票乙套。

每位會員於活動期間每日最多可換領新巴 15 或 X15 路線巴士來回車票 5 張。

- (i) 會員須於山頂廣場賓客服務台出示即日機印銷售收據及相應電子簽帳存根方可換領新巴 15 或 X15 路線巴士來回車票乙套。賓客服務台位於山頂廣場地下,服務時間由上午 10 時至下午 10 時。
- (ii) 指定商戶名單及其他相關資訊請參閱山頂廣場網頁 <https://www.hanglungmalls.com/en/hang-lung-malls?mall=peak-galleria> 及恒隆商場手機應用程式。
- (iii) 整個活動期間新巴 15 或 X15 路線巴士來回車票名額合共 2,000 份,先到先得,換完即止。
- (iv) 巴士來回車票受條款及細則約束,並只適用於新巴 15 或 X15 路線巴士,使用前請參閱車票背面之條款及細則或向新世界第一巴士有限公司查詢。
- (v) 新巴 15 或 X15 路線巴士來回車票由新世界第一巴士有限公司提供,恒隆對其產品之質素概不負責(包括但不限於巴士可用率或服務班次);亦不會對供應商所提

供之產品作出保證或使用其產品所構成之後果負責。

(vi) 所有換領新巴 15 或 X15 路線巴士來回車票之合資格交易皆可供會員登記 hello 積分，條款及細則受 hello 恒隆商場獎賞計劃約束。

9. 每套機印銷售收據及相應的電子簽賬存根只可用作登記換領一次及由賓客服務台蓋上印章以作識別。已於賓客服務台進行換領之單據（不論已蓋章與否）或已於 hello 恒隆商場獎賞計劃上傳之單據並登記 hello 積分之單據均不能重覆使用。
10. 分拆的付款收據將不被接受。同一商戶為同一商品和服務簽發的付款收據不能分割成一張以上的銷售收據和/或電子付款單。因此，銷售收據上的交易金額和相應的電子付款單必須相同。
11. 任何消費如由商戶提供分期付款，而消費總額達指定金額，該消費只可於消費當日領取及享受優惠。在支付每期分期付款時將不能用作換領、領取或享受優惠。
12. 活動中換領的電子券或實體禮券 / 兌換券 / 優惠券均不可更改、退回、退換、退還、取消、轉讓、轉售或兌換現金、折扣或其他物品。
13. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
14. 恒隆可拍攝部分活動情況，以作宣傳及推廣之用。相片及片段可用於報章、雜誌、電台、電視、網站、手機應用程式、電郵、戶外廣告等。顧客同意恒隆可於任何媒體平台使用、發佈、出版、散播本活動中包含顧客肖像的相片或影片，而不收取任何酬勞。任何是次活動之相片、影片、影像及記錄，恒隆均有絕對使用權。
15. 恒隆並不是商戶提供或從其購買的禮品、產品或服務的供應商或生產商，恒隆對商戶提供或從其購買的禮品、產品或服務的質素及任何其他事宜概不作出任何保證，亦不會負上任何責任。在法律准許的情況下，恒隆將免除一切有關是次活動所構成之法律責任及賠償。
16. 恒隆在此明確歡迎其員工、工作人員及其聯營公司員工及工作人員（統稱「員工」及員工的直系親屬「關聯人士」）以及其直系親屬參與本獎賞計劃和活動。恒隆有權隨時修改此條款 16 及限制關聯人士參與本獎賞計劃和活動。
17. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
18. 恒隆有權隨時修改本條款及細則條款及細則和/或撤回或終止此活動，恕不另行通知。

如因活動或本條款及細則而產生任何爭議，恒隆將保留最終決定權。

19. 透過參與此活動，該會員被視為已閱讀、接受並同意遵守此條款及細則條款及細則，並接受恒隆地產代理有限公司享有該條款及細則中規定的權利。若違反本條款及細則條款及細則，或該會員有任何不誠實或欺詐的行為，恒隆地產代理有限公司擁有決定權可立即撤銷該會員使用本電子券的權利，有權要求從該會員取回與電子券同等價值之賠償，並採取任何法律行動，恕不另行通知。
20. 任何不可預見的情況、不可抗力事件和/或不受恒隆控制的情況，包括但不限於天災、地震、火災、洪水、戰爭、內亂或軍事動亂、恐怖主義行為、破壞、罷工、流行病、騷亂、電源故障和電腦故障，有權隨時修改本條款及細則和/或撤回或終止此電子券，恕不另行通知。恒隆對任何此類更改、撤銷和/或終止不承擔任何責任。
21. 本條款及細則的英文版本與中文版本在文義上如有任何差異或不符之處，一概以英文版本為準。