

## “hello x SASA Exclusive Flash Privileges” Terms and Conditions

1. This promotional / redemption event (the “Event”) is organized and operated under and part of the “hello Hang Lung Malls Rewards Program (hello 恒隆商場獎賞計劃)” (the “hello Program”), an integrated membership program managed and operated by Hang Lung Real Estate Agency Limited (“HLREAL”) (by itself and for and on behalf of Hang Lung Properties Limited) and which covers four (4) Sasa stores which are situated at (i) Shop G59 & 60, G/F, Phase 1, Amoy Plaza, Hong Kong; (ii) Shop G15-19, 104, G/F & 1/F, Grand Plaza, Hong Kong; (iii) Shop F36-38, 1/F, Kornhill Plaza, Hong Kong; and (iv) Shop 128-129, L1, Peak Galleria, Hong Kong (each of these SASA stores are referred to, and are collectively referred to as “SASA”).
2. The Event is held between 18 November 2022 and 28 February 2023 (both days inclusive) (the “Promotion Period”).
3. The terms and conditions (the “hello Program T&C”) of the hello Program, including but not limited to Sections 5 (*Eligible Transactions*), 6 (*Registering Registered Spending and Earning hello Points*) and 7 (*Documentary Proof*) of the hello Program T&C, which can be accessed via the “Hang Lung Malls App (恒隆商場手機應用程式)” (the “Hang Lung Malls App”) or at [www.hanglungmalls.com/en/tnc](http://www.hanglungmalls.com/en/tnc) apply to the Event, save that in the event of any discrepancy or inconsistency between (i) the hello Program T&C; and (ii) these Terms and Conditions, (ii) shall prevail. Unless otherwise defined, capitalized terms defined in the hello Program T&C shall have the same meanings when used in these Terms and Conditions.
4. **The Event**

Event Mechanism
Upon conducting and successfully registering in accordance with the hello Program T&C a single Eligible Transaction (provided that such transactions are conducted through eligible electronic payment methods, which are limited to credit cards, Electronic Payment Services (EPS), debit cards, Apple Pay, Google Pay, Samsung Pay, UnionPay Quick Pass, WeChat Pay, Alipay, Octopus, Octopus OnePay, PayMe, Tap & Go, TNG Wallet, BoC Pay and any other electronic payment methods stated to be eligible from time to time by Hang Lung Real Estate Agency Limited in the Hang Lung Malls App) with a transaction amount of HK\$600 or more (but less than HK\$1,200) at SASA during the Promotion Period, a Member can redeem one (1) SASA HK\$100 Merchant e-Coupon (the “SASA HK\$100 Merchant e-Coupon”), which can be used upon conducting a single transaction with a net transaction amount of HK\$300 or more at Sasa (net transaction amount excludes any amount (i) paid by coupons, certificates, vouchers, cash dollars and the like (electronic or otherwise) and (ii) that is deducted through discounts, discount codes, promotional codes and the like). The SASA HK\$100 Merchant e-Coupon is only applicable to selected regular-priced items at SASA. Each Member is entitled to redeem a maximum of two (2) SASA HK\$100 Merchant e-Coupons only from the Event (i.e. the Member either conducts two (2) separate single Eligible Transactions each with a transaction amount of HK\$600 or more (but less than HK\$1,200) or conducts one (1) single Eligible Transaction with a transaction amount of HK\$1,200 or more).

- (i) A total quota of 3,000 SASA HK\$100 Merchant e-Coupons apply and they are available on a first-come, first-served basis while stocks last.
- (ii) Under normal circumstances, all sales receipts and the corresponding electronic payment slips will be approved within fourteen (14) calendar days from the registration

thereof. After such approval, the SASA HK\$100 Merchant e-Coupon(s) will be issued and uploaded to a Member's "My Wallet" section in the Hang Lung Malls App. Please refer to the redemption procedures in the Hang Lung Malls App.

- (iii) The SASA HK\$100 Merchant e-Coupons are valid for thirty (30) days from the date of issue and will not be reissued after its expiry.
  - (iv) Terms and conditions apply to the SASA HK\$100 Merchant e-Coupons and can be used upon conducting a single transaction with a net transaction amount of HK\$300 or more at SASA (net transaction amount excludes any amount (i) paid by coupons, certificates, vouchers, cash dollars and the like (electronic or otherwise) and (ii) that is deducted through discounts, discount codes, promotional codes and the like). The SASA HK\$100 Merchant e-Coupon is only applicable to selected regular-priced items at SASA. For details, please refer to such terms and conditions.
  - (v) Eligible Transactions can also be conducted by Members with the benefits of other shopping privileges, including but not limited to those under "Birthday Bonus Point".
5. HLREAL may stamp all sales receipts and electronic payment slips which are presented in person at a Concierge Counter. All sales receipts and electronic payment slips which have been presented at a Concierge Counter (whether stamped or not) or uploaded through the Hang Lung Malls App for registering Registered Spending, earning hello Points and/or participating in the Event will not be accepted again for the same purpose.
  6. If applicable to the Event, split payment transactions (i.e. transactions with multiple payment receipts and/or electronic payment slips for the payment of the same goods, services or the like issued by the same merchant on the same day) shall be considered as one single transaction. Therefore, the transaction amount on the sales receipts and the corresponding electronic payment slips must be the same.
  7. If applicable to the Event, if an Eligible Transaction is paid by installments, only the transaction in respect of the first installment will entitle the Member to participate in the Event.
  8. If applicable to the Event, all coupons / certificates / vouchers (electronic, digital or otherwise) to be granted or offered under the Event shall not be varied, returned, replaced, cancelled, transferred, resold, refunded or exchanged for cash or discount or other products.
  9. HLREAL reserves the absolute right to suspend, vary or cancel any benefits, discounts, offers, privileges, promotions, rewards, services and the like (collectively, the "Benefits") to be granted or offered under the Event at any time without any prior notice.
  10. HLREAL may record the Event for marketing and promotional purposes. Photos and videos may be used in newspapers, magazines, radio and television broadcasts, websites, mobile applications, emails and outdoor advertisements, etc. Customers/Members agree that HLREAL may use, present, publish or disseminate the photos or videos taken with the portraits of the customers/Members in any and all media, without any remuneration to such customers/Members. HLREAL has the absolute right to use any photos, films, videos and records of the Event.
  11. Unless any Benefits are expressly and specifically stated to be supplied / provided / manufactured by HLREAL, the Benefits are not supplied / provided / manufactured by HLREAL. HLREAL does not in any way warrant the quality and condition of or any other matters in connection with such Benefits and shall not be held liable for the same. HLREAL shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations

arising out of or relating to such Benefits (including but not limited to the loss of Benefits due to the deletion of the Hang Lung Malls App, the termination of a Member's Membership, the change of contact details of a Member, the use of such Benefits by mistake, network or device failures or problems, technical errors or any other reason) and the Event.

12. HLREAL expressly welcomes its employees and staff members and its associated companies' employees and staff members (collectively, the "**Staff**" and together with the Staff's immediate family members, the "**Associated Persons**") and their respective immediate family members to join as Members and participate in the hello Program and the Event. HLREAL may at its sole and absolute discretion and at any time amend this Section 12 and deny the Associated Persons the right to join as Members and participate in the hello Program and the Event.
13. HLREAL may at its sole and absolute discretion determine a customer's/Member's eligibility to receive any Benefits.
14. HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice.
15. In case of any dispute regarding the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
16. By participating in the Event, customers/Members are deemed to have read, accepted and agreed to comply with these Terms and Conditions and accepted that HLREAL is entitled to the rights set out in such Terms and Conditions. In case of any breach of these Terms and Conditions, or HLREAL reasonably believes that dishonest or fraudulent conduct and/or acts have been committed by a customer/Member (including but not limited to using or abetting others to use inappropriate methods to affect, cause technical problems or disorder to, damage, interfere, interrupt or jeopardize the operation or any aspect of the Event or the hello Program), HLREAL has the sole and absolute discretion to immediately revoke the customer/Member's entitlement to any Benefits, demand and recover from any customer/Member the Benefits redeemed or equivalent value in cash, claim against the customer/Member for any damages and/or losses arising from or in connection with the above and pursue any legal action, without any prior notice.
17. Due to unforeseen circumstances, force majeure events and/or circumstances not under the control of HLREAL, including, without limitation, acts of God, earthquakes, fires, floods, wars, civil or military disturbances, acts of terrorism, sabotage, strikes, epidemics, riots, power failures and computer failure, HLREAL may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice. HLREAL accepts no liability for the aforementioned amendments, withdrawal and/or termination. Under such circumstances, in case of any dispute arising out of the Event or these Terms and Conditions, HLREAL reserves the absolute right to make the final decision and the decision of HLREAL shall be final and conclusive.
18. In case of discrepancies or inconsistencies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

## 「hello x 莎莎快閃獨家優惠」推廣活動條款及細則

1. 是次推廣/兌換活動(下稱“活動”)乃根據 hello 恒隆商場獎賞計劃(下稱“hello 計劃”)發出並由恒隆地產代理有限公司(由其本身及代表恒隆物業有限公司)管理及運作的綜合會員計劃之活動。由恒隆房地產代理有限公司(本身以及代表恒隆地產有限公司)(下稱“恒隆”)經營,涵蓋範圍為「恒隆商場」指由恒隆經營且 hello 計劃涵蓋下的莎莎,莎莎共設 4 間分店,包括(i)淘大商場 1 期地下 G59 & 60 號舖、(ii)雅蘭中心地下 G15-19 & 1 樓 104 號舖、(iii)康怡廣場北座 1 樓 F36-38 號舖及(iv)山頂廣場 1 樓 128-129 號舖。
2. 「hello x 莎莎快閃獨家優惠」推廣活動於 2022 年 11 月 18 日至 2023 年 2 月 28 日(包括首尾兩天)期間(下稱“活動期間”)舉行。
3. 恒隆商場手機應用程式(“Hang Lung Malls App”)中或 <https://www.hanglungmalls.com/tnc> 上的恒隆商場獎賞計劃條款及細則同樣適用於本次活動,包括但不限於第 5 項(合資格交易)、第 6 項(為登記消費及賺取 hello 積分)及第 7 項(文件證明),除非(i)恒隆商場獎賞計劃條款及細則之間存在任何差異或不一致,否則請予以保留;(ii)惟倘本條款及細則與恒隆商場獎賞計劃條款及細則有任何歧義,則以本條款及細則為準。除非另有定義,否則恒隆商場獎賞計劃條款及細則中定義的大寫字語在這些條款和條件中使用時具有相同的含義。

#### 4. 活動詳情

##### 獎賞詳情

活動期間,hello 會員於莎莎以電子支付工具(並須符合恒隆商場獎賞計劃條款及細則;(即信用卡、易辦事、借記卡、手機應用程式 Apple Pay、Google Pay、Samsung Pay、銀聯閃付、微信支付、支付寶、八達通、八達通 O!ePay、PayMe、Tap & Go 拍住賞、TNG Wallet、BoC Pay 及其他恒隆地產代理有限公司不時在「恒隆商場 App」上指定的合資格電子支付方式)單一消費滿 HK\$600(但低於 HK\$1,200),即可獲贈莎莎 HK\$100 商戶電子券乙張(此電子券須於莎莎單一折實消費滿 HK\$300(折實交易金額不包括(i)透過優惠券、優惠證、現金券、Cash Dollars 等(電子或其他方式)支付的任何金額和(ii)透過折扣、折扣代碼、促銷優惠代碼等扣除的金額),方可使用),並只適用於指定恒隆商場分店及購買指定正價產品。每位會員於活動期間只可獲贈獎賞兩次。

- (i) 於推廣期間,莎莎 HK\$100 商戶電子券名額合共 3,000 份,先到先得,換完即止。
- (ii) 在一般情況下,所有單據會於上傳至恒隆商場手機應用程式後 14 天內批核;成功批核後,莎莎 HK\$100 商戶電子券會發放到恒隆商場手機應用程式內的電子錢包,換領詳情請參閱電子券上的指示。

- (iii) 莎莎 HK\$100 商戶電子券有效期為發出日期起計 30 日，逾期無效，恕不補發。
  - (iv) 莎莎 HK\$100 商戶電子受條款及細則約束 ( 此電子券須於莎莎單一折實消費滿 HK\$300 ( 折實交易金額不包括 (i) 透過優惠券、優惠證、現金券、Cash Dollars 等 ( 電子或其他方式 ) 支付的任何金額和 (ii) 透過折扣、折扣代碼、促銷優惠代碼等扣除的金額 )，方可使用 )，並只適用於指定恒隆商場分店及購買指定正價產品，詳情請瀏覽恒隆商場手機應用程式。
  - (v) 已獲成功批核之消費單據可同時參與其他推廣活動包括但不限於「生日積分獎賞」等等。
5. 每套機印銷售收據及相應的電子簽賬存根只可用作登記換領一次及由賓客服務台蓋上印章以作識別。已於賓客服務台進行換領之單據 ( 不論已蓋章與否 ) 或已於 hello 恒隆商場獎賞計劃上傳之單據並登記 hello 積分之單據均不能重覆使用。
  6. 分拆的付款收據將不被接受。同一商戶為同一商品和服務簽發的付款收據不能分割成一張以上的銷售收據和/或電子付款單。因此，銷售收據上的交易金額和相應的電子付款單必須相同。
  7. 任何消費如由商戶提供分期付款，而消費總額達指定金額，該消費只可於消費當日領取及享受優惠。在支付每期分期付款時將不能用作換領、領取或享受優惠。
  8. 活動中換領的電子券或實體禮券 / 兌換券 / 優惠券均不可更改、退回、退換、退還、取消、轉讓、轉售或兌換現金、折扣或其他物品。
  9. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
  10. 恒隆可拍攝部分活動情況，以作宣傳及推廣之用。相片及片段可用於報章、雜誌、電台、電視、網站、手機應用程式、電郵、戶外廣告等。顧客同意恒隆可於任何媒體平台使用、發佈、出版、散播本活動中包含顧客肖像的相片或影片，而不收取任何酬勞。任何是次活動之相片、影片、影像及記錄，恒隆均有絕對使用權。
  11. 恒隆並不是商戶提供或從其購買的禮品、產品或服務的供應商或生產商，恒隆對商戶提供或從其購買的的禮品、產品或服務的質素及任何其他事宜概不作出任何保證，亦不會負上任何責任。在法律准許的情況下，恒隆將免除一切有關是次活動所構成之法律責任及賠償。
  12. 恒隆在此明確歡迎其員工、工作人員及其聯營公司員工及工作人員 ( 統稱「員工」及員工的直系親屬「關聯人士」) 以及其直系親屬參與本獎賞計劃和活動。恒隆有權隨時修改此條款 12 及限制關聯人士參與本獎賞計劃和活動 ( 包括但不限於因刪除恒隆商場手機應用程式、會員會籍終止、會員聯絡資料變更、錯誤使用該等優惠、網絡或裝置故障或問題而

導致的利益損失，技術錯誤或任何其他原因)。

13. 恒隆可全權酌情決定客戶/會員是否有資格獲得任何福利。
14. 恒隆保留權利隨時暫停、更改或撤銷任何推廣/兌換活動中的的權益、折扣、優惠、特權、促銷、獎勵、服務等，恕不另行通知。
15. 恒隆有權隨時修改本條款及細則條款及細則和/或撤回或終止此活動，恕不另行通知。如因活動或本條款及細則而產生任何爭議，恒隆將保留最終決定權。
16. 透過參與此活動，該會員被視為已閱讀、接受並同意遵守此條款及細則條款及細則，並接受恒隆地產代理有限公司享有該條款及細則中規定的權利。若違反本條款及細則條款及細則，或該會員有任何不誠實或欺詐的行為，恒隆地產代理有限公司擁有決定權可立即撤銷該會員使用本電子券的權利，有權要求從該會員取回與電子券同等價值之賠償，並採取任何法律行動，恕不另行通知。
17. 任何不可預見的情況、不可抗力事件和/或不受恒隆控制的情況，包括但不限於天災、地震、火災、洪水、戰爭、內亂或軍事動亂、恐怖主義行為、破壞、罷工、流行病、騷亂、電源故障和電腦故障，有權隨時修改本條款及細則和/或撤回或終止此電子券，恕不另行通知。恒隆對任何此類更改、撤銷和/或終止不承擔任何責任。
18. 本條款及細則的英文版本與中文版本在文義上如有任何差異或不符之處，一概以英文版本為準。